



Toronto CED Resource Directory 6: Over 750 Links to Free Information and Tools Relevant to CEDs

The Toronto CED Learning Network
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Toronto, Ontario M5B 1J3
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Fax: 351-0107

Email: cednetwork@cspc.toronto.on.ca

Website: <http://www.torontoced.com>

Introduction

Community Economic Development is a small-scale strategy for the revitalization of community economies, particularly those which are under economic and social stress. It is now accepted as one method of social and economic intervention by government, the corporate sector, the academic community, NGOs and human service providers. A number of exciting and innovative initiatives are emerging that blend public, foundation, and corporate support with commercial activity using self-help, community development and social service intervention with the aim of creating economic opportunity and empowering those who face significant barriers to “traditional” employment. These initiatives are increasingly being viewed as good investments by foundation and government funders as well as private sector partners who see real advantages in “social investment”.

The Toronto CED Learning Network

The Toronto CED Learning Network is open to all individuals, groups and organizations in the Toronto area, who are participating in CED activities and are supportive of the vision, mission, guiding principles and goals of the Network.

Its goals are to:

- provide an accessible and interactive information infrastructure that links CED initiatives in the Toronto area.
- share information, education, training and best practices among CED initiatives in order to build on the capacity of the sector.
- engage members in an on-going process of identifying key themes for learning activities, including an annual learning event.
- identify and share CED experiences, including needs, challenges, successes, outcomes and community impacts.
- build on the strong base of local initiatives and develop linkages with global CED initiatives.

CED Resource Directory

In effect the goal of The Toronto CED Learning Network is to provide free, easily accessible, high quality information and assistance to those involved in CED initiatives. Today, the easiest way to share that information is on the Internet. Therefore, while phone numbers, addresses and fax numbers are available, most of the information points to Websites on the Internet. For those without computers, access is as close as your nearest library or at one of the community centre access sites following this page. If you are new to the Internet, ask the staff to get you started.

This directory must be regarded as a continual work in progress. Please consider this as the sixth draft to a document that will continually be added to and expanded. If you are aware of data that may be missing, please call Terry Baker at 351-0095, X250 or email her at cednetwork@cspc.toronto.on.ca. This information will be made available on our Website the next time it is updated.

(Please note that all area codes listed are (416) unless otherwise specified.)

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TELL US WHAT YOU KNOW THAT WE MISSED!

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Public Access Sites

Public Access Sites

All 96 branches of the Toronto Public Libraries allow public access to the Internet and most provide training. The following community sites also permit free public access and training on the Internet.

A.C.C.E.S.

489 College Street, Suite 100

Toronto, Ontario M6G 1A5

Phone: 921-1800

Fax: 921-3055

Email: aces.tor@accestrain.com

Website: <http://www.accestrain.com>

ACCES Scarborough

2100 Ellesmere Road, Suite 250

Scarborough, Ontario

M1H 3B7

Phone: (416) 431-5326

Fax: (416) 431-5286

Website: <http://www.accestrain.com/>

Alexandra Park Neighbourhood Learning Centre

101 Denison Avenue

Toronto, Ontario M5T 2M9

Phone: 603-9603

Fax: 603-8289

Cabbagetown Youth Centre

2 Lancaster Avenue

Toronto, Ontario M4X 1C1

Phone: 960-1032

Fax: 960-0113

[Career Steps @ Dixon Hall](#)

58 Sumach Street

Toronto, Ontario M5A 3J7

Phone: 863-0499

Fax: 863-9981

Website: <http://www.dixonhall.on.ca>

Central Neighbourhood House

349 Ontario Street

Toronto, Ontario M5A 2V8

Phone: 925-4363

Fax: 925-1545

Connect Information Post
 1900 Davenport Road
 Toronto, Ontario M6N 1B7
 Phone: 654-0299
 Fax: 656-1264
 Email: connectinfo@globalserve.net

Corvette Family Resource Centre -- East Scarborough Boys & Girls Club
 Corvette Junior Public School
 30 Corvette Avenue
 Scarborough, Ontario M1K 3G2
 Phone: 396-5822
 Fax: 281-0458

COSTI
 700 Caledonia Road
 Toronto, Ontario M6B 4H9
 Phone: 789-3420
 Fax: 789-3499
 Website: <http://www.costi.org>

Dixon Hall
 44 Blevins Computer Center
 44 M5A 1N8
 Phone: 203-7885
 Fax: 203-1264
 Email: ced@dixonhall.on.ca
 Website: <http://www.dixonhall.on.ca>

Doorsteps Neighbourhood Family Centre -- Working Women Community Centre
 180 Chalkfarm Drive
 North York, Ontario M3L 2H8
 Phone: 241-6384
 Fax: 241-3573

Dufferin Mall Infostore
 Dufferin Mall, 900 Dufferin Street, Unit 0270
 Toronto, Ontario M6H 4A9
 Phone: 535-1140
 Fax: 535-9212

Fred Victor Centre
 145 Queen Street East
 Toronto, Ontario M5A 1S1
 Phone: 364-8228
 Fax: 364-4728
 Website: <http://www.fredvictor.org>

Goodwill Employment Resource Centre
108 George Street, 2nd Floor
Toronto, Ontario M5A 1M9
Phone: 362-4711, X2397
Fax: 815-4786
Website: <http://www.goodwill.on.ca>

Hispanic Development Council
1076 Bathurst Street, Suite 204
Toronto, Ontario M5R 3G9
Phone: 516-0851
Fax: 516-0900

JVS of Greater Toronto, North Office
1280 Finch Ave. W., Suite 607
North York, Ontario M3J 3K6
Phone: 787-1151
Fax: 661-5716
Email: info@jvstoronto.org
Website: <http://www.jvstoronto.org>

Lamp Ask! Community Information Centre
185 Fifth Street
Etobicoke, Ontario M8V 2Z5
Phone: 252-6471, X280
Fax: 252-4474

Learning Enrichment Foundation
116 Industry Street
Toronto, Ontario M6M 4L8
Phone: 769-0830
Fax: 769-9912
Email: Apeden@lefca.org
Website: <http://www.lefca.org>

MicroSkills
1 Vulcan Street
Etobicoke, ON M9W 1L3
Phone: (416) 247-7181
Fax: (416) 247-1877
Email: kayblair@microskills.ca
Website: <http://www.rmskills.org>

Mornelle Family Resource Centre -- East Scarborough Boys & Girls Club
110 Mornelle Court, Suite 1611
Scarborough, Ontario M1E 4R1
Phone: 287-3578
Fax: 281-0458

Neighbourhood Information Post
Parliament Street Public Library
269 Gerrard Street East, 2nd Floor
Toronto, Ontario M5A 2G3
Phone: 924-2543
Fax: 924-5491
Email: nipost@interlog.com
Website: <http://www.interlog.com/~nipost>

Office Workers Career Centre
365 Bloor Street East, Suite 1802
Toronto, Ontario M4W 3L4
Phone: 415-4610
Fax: 415-4620
Email: owcc@officeworkers.org
Website: <http://www.officeworkers.org>

Regent Park Learning Centre -- Family Computer Literacy Program Albion Centre
417 Gerrard Street East
Toronto, Ontario M5A 2H4
Phone: 363-8025
Fax: 363-3385

St. Christopher House
588 Queen Street West
Toronto, Ontario M6J 1E3
Phone: 504-4275
Fax: 504-8851

Scadding Court Community Centre
707 Dundas Street West
Toronto, Ontario M5T 2W6
Phone: 392-0335
Fax: 392-0340
Email: scaddingcourt@istar.ca

Scadding Court Community Café
776 Dundas Street West
Toronto, Ontario M6J 1V1
Phone: 392-0702
Fax: 392-0921

South Asian Family Support Services
1200 Markham Road, Suite 214
Scarborough, Ontario M1H 3C3
Phone: 431-4847
Fax: 431-7283
Email: safss@netcom.ca

Syme-Woolner Neighbourhood & Family Centre
761 Jane Street, Suite 206
Toronto, Ontario M6N 4B4
Phone: 766-4634
Fax: 766-8162
Email: symewool@interlog.com
Website: <http://www.interlog.com/~symewool>

Times Change Women's Employment Service
365 Bloor Street East, Suite 1704
Toronto, Ontario M4W 3L4
Phone: 927-1900
Fax: 927-7212
Email: timesch@interlog.com
Website: <http://www.timeschange.org>

Toronto Workers' Health and Safety Legal Clinic
180 Dundas Street West, Suite 301
Toronto, Ontario M5G 1Z8
Phone: 971-8832
Fax: 971-8834

Women's Enterprise & Resource Centre
7 Vulcan Street
Etobicoke, ON M9W 1L3
Phone: (416) 247-1660 x 222
Fax: (416) 247-5313
Website: <http://www.rmskills.org/WERC/WERCabout.htm>

Women's Place
Malvern Town Centre
31 Tapscott Road
Scarborough, Ontario M1B 4Y7
Phone: 293-4664

Working Skills Centre
350 Queen's Quay West, Ground Floor Floor
Toronto, Ontario M5V 3A7
Phone: 703-7770
Fax: 703-1610
Email: wsc@interlog.com



Advice and Assistance

Advice and Assistance

Business Incubation Centres

Toronto Business Development Centre
1071 King Street West
Toronto, Ontario M6K 3K2
Phone: 345-9437
Fax: 345-9044
Website: <http://www.tbdc.com>

Toronto Centre for the Promotion of Fashion Design
325 Adelaide Street West
Toronto, Ontario M5V 1P9
Phone: 971-7117
Fax: 971-6710
Website: <http://www.fashionincubator.on.ca>

Toronto Kitchen Incubator
FoodShare
200 Eastern Avenue
Toronto, Ontario M5A 1J1
Phone: 363-6441
Fax: 363-0474

Women's Enterprise & Resource Centre
7 Vulcan Street
Etobicoke, Ontario M9W 1L3
Phone: (416) 247-1660 x 222
Fax: (416) 247-5313
Website: <http://www.rmskills.org/WERC/WERCabout.htm>

York Business Opportunities Centre
116 Industry Street
Toronto, Ontario M6M 4L8
Phone: 767-1855
Fax: 767-8018
Website: <http://www.lefca.org>

Youth Business Centre
555 Richmond Street, Suite 714
P.O. Box 302
Toronto, Ontario M5Z 3B1
Phone: 504-5303, X234
Fax: 504-7496
Email Address: johanne_larouche@yes.on.ca
Website: <http://www.yes.on.ca>

Online Sites

National Business Incubation Association (books, working papers, and Websites on incubators): <http://www.rednecktech.com/>

UK Business Incubation (best practices and research on incubators): <http://www.ukbi.co.uk/>

Other Advisors

Aboriginal Business Service Network 1-877-668-2272 or 416-973-2272

Access for Success

789 Yonge Street

Toronto, Ontario M4W 2G8

Phone: 926-8125

Fax: 926-8874

Website: <http://www.a4s.org>

Email: Kendra Oosthoek, Outreach Coordinator: kendrao@a4s.org

Fisseha Mengistu, Technical Manager: fisseha@a4s.org

(provides community organizations in Toronto and York Region with low-cost access to shared online services)

Canadian Business Resource Centre

145 Front Street East, Suite 101

Toronto, Ontario M5A 1E3

Phone: 415-2370

Fax: 415-2371

Website: <http://www.cbrc.com/>

Community Economic Development Technical Assistance Program (CEDTAP)

Catherine Reid

Community Economic Development Technical Assistance Program

c/o CSTIER

Room 214, Social Science Research Building

Carleton University

1125 Colonel By Drive

Ottawa, Ontario K1S 5B6

Phone: (613) 520-2600, X1588

Fax: (613) 520-3561

Email: catherine_reid@carleton.ca

Website: <http://www.carleton.ca/cedtap>

(a Canada-wide matching service that brings communities and technical assistance providers together around community economic development)

Credit Counselling Service of Toronto
45 Sheppard Avenue East
Suite 810
Toronto, Ontario
M2N 5W9
(416) 228-3328
Email: ccsmt@creditcanada.com

(provides credit counselling advice and information in 8 locations throughout the city)

Insurance Bureau of Canada
151 Yonge Street, Suite 1800
Toronto, Ontario M5C 2W7
Phone: 1-800-387-2880
Website: <http://www.ibr.ca>

(provides information on surety and fidelity bonds which may be needed for the business)

Ontario Council of Alternative Business (OCAB)
761 Queen Street West
Toronto, Ontario M6J 1G1
Phone: 424-2266
Fax: 424-4528
Website: <http://www.iComm.ca/ocab>

(provides assistance to groups of psychiatric survivors wanting to start a survivor-driven economic initiative. Call for information then arrange an appointment for a consultation.)

Riverdale Community Business Centre
742 Queen Street East
Toronto, Ontario M4M 1H2
Phone: 462-0496
Fax: 462-3601
Website: <http://www.riverdale.org>

(call to make an appointment for a free business consultation. Service is also available in Mandarin.)

SEDI
110 Finch Avenue West, Suite 406
North York, Ontario M3J 2T2
Phone: 665-2828
Fax: 665-1661
Email: info@sedi.org
Website: <http://www.sedi.org>

Women's Enterprise & Resource Centre
7 Vulcan Street
Etobicoke, Ontario M9W 1L3
Phone: (416) 247-1660 x 222
Fax: (416) 247-5313
Website: <http://www.womenenterprise.com>

Young Entrepreneurs Association
1209 King Street West
Toronto, Ontario M6K 1G2
Phone: 588-0908
Website: <http://www.yea.ca>
(supports and promotes young entrepreneurs through workshops, newsletters and networking activities)

The YMCA of Metropolitan Toronto
Enterprise Centre
42 Charles Street East
Toronto, Ontario M4Y 1T4
Phone: 928-3362
Website: <http://www.ymcatoronto.org>

(provides free consulting, training and support to those under 30 who are not employed or in school and are planning the start of their own business).



Business-Related Information and Tools

Business-Related Information and Tools

Metasites

AllExperts (offers expert opinions on small business/ecommerce issues):

<http://www.allexperts.com/browse.asp?meta=54>

BizMove: <http://www.bizmove.com/>

CanadaOne, Canada's Small Business Source Online: <http://www.canadaone.com>

CanadaOne: Starting a Business: <http://www.canadaone.com/tools/startingabusiness.html>

Canada-Ontario Business Service Centres: http://www.cbosc.org/ontario/index_2.html

Canadian Business Service Centres: Online Small Business Workshop:

<http://www.cbosc.org/osbw/workshop.html>

Canadian Women's Business Network: <http://www.cdnbizwomen.com>

Direct Search: <http://gwis2.circ.gwu.edu/~gprice/direct.htm>

Enterprise Toronto: <http://www.enterprisetoronto.com>

Enterweb (information gateway to small business): <http://www.enterweb.org/>

Inc.com: <http://www.inc.com/sitemap>

The Management Assistance Program for Non-Profits: <http://www.mapnp.org/library/>

MoreBusiness: <http://www.morebusiness.com/>

OnlineWomen's Business Centre: http://www.onlinewbc.org/table_of_contents.html.

Revenue Canada's Guide for Canadian Small Businesses:

<http://www.cra-adrc.gc.ca/E/pub/tg/rc4070ed/README.html>

Rutgers University Resources for Entrepreneurs and Small Business:

<http://www.libraries.rutgers.edu/rulib/socsci/busi/smallbus.html>

Strategis: Canadian Industry Statistics: http://strategis.ic.gc.ca/sc_ecnmy/sio/homepage.html.

Business Electronic Magazines or E-Zines

Bizplanit: <http://www.bizplanit.com/free/newsletter1.htm>

Business at Home: <http://www.gohome.com/>

Fast Company: <http://www.fastcompany.com/homepage/>

Ideacafe: <http://www.ideacafe.com/>

Nuts and Bolts: <http://www.nutsbolts.com/>

PowerHomeBiz: <http://www.powerhomebiz.com/>

The Small Business Journal: <http://www.tsbj.com/>

Startup Journal (American site but good generic information on startup): <http://www.startupjournal.com>

Straight Goods (Canada's consumer and news watchdog): <http://www.straightgoods.com/>

Success Magazine Online: <http://www.successmagazine.com/>

ZDNet: <http://www.zdnet.com/smallbusiness/>

E-Commerce

CyberAtlas (provides valuable statistics and Web marketing information): <http://cyberatlas.internet.com/>

EC-G Electronic Commerce Guide: <http://ecommerce.internet.com/>

Electronic Commerce Knowledge Centre: <http://www.commerce.org/>

Electronic Commerce Reference Desk: <http://www.logisticsworld.com/>

Enterweb's Cyberbusiness (find out how to start, manage and grow a cyberbusiness):
<http://www.enterweb.org/cyber.htm>

Evaluating E-Commerce Partners: <http://www.fundraising.co.uk/news/2000/08/evaluate.html>

Fastcompany: <http://www.fastcompany.com/search/keywords.html?query=e-commerce>

Info 21 Electronic Commerce and Markets: <http://www.undp.org/info21/e-com/e-main.html>

Learning Fountain (everything you need to know about e-commerce): <http://www.learningfountain.com/>

Northern Light Electronic Commerce: <http://special.northernlight.com/ecommerce/index.html>

Retailing on the Internet: A Guide: <http://strategis.ic.gc.ca/SSG/ir01581e.html>

Royal Bank's Guide to E-Commerce: www.royalbank.com/business/order_form.html or call 1-800-769-2570.

Strategis' Guide to Retailing on the Internet: <http://strategis.ic.gc.ca/SSG/ir01581e.html>

TransactionNet: Enabling Markets Online: <http://www.transaction.net/>

Website 101 (basic e-tutorial on expanding your business): <http://Website101.com/shortcourse.html>

Wilson Internet Services: <http://www.wilsonweb.com/>

Women's Business Centre (find out if you are you ready for e-commerce):
<http://www.womensbusinesscenter.org/resources/articles/ecommerce2.html>

Electronic Advocacy

E-Petition.org (why email petitions are not a good idea): <http://www.e-petition.org>

Geocities: http://www.geocities.com/john_g_mcnutt/electron1.htm

Internet Advocacy Newsletter (a free e-newsletter focused solely on internet fundraising and online philanthropy, published by Changingourworld.com. To subscribe, send e-mail to: subscribe-The_Internet_Fundraiser@changingourworld.unitymail.net

One Northwest (gathering email addresses is a critical component of organizing):
<http://www.onenw.org/toolkit/gather-email.html>

Techsoup (build a Website that will inspire users to take action):
<http://www.techsoup.org/articlepage.cfm?articleid=306&topicid=13>

Email

Dot.org (72 reasons why email is still the killer app): <http://www.dotorgmedia.org/>

NonProfit Online (Gilbert argues that email is more important than the web):
[http://news.gilbert.org/features/featurereader\\$3608](http://news.gilbert.org/features/featurereader$3608)

NonProfit Online (Gilbert describes 5 practices that define a nonprofit that uses email successfully):
<http://news.gilbert.org/savvy>

NonProfit Online (Gilbert surveys over 900 nonprofits about their use of email):
<http://research.gilbert.org/nes/disconnected>

OneNorthwest (email tips): http://www.onenw.org/toolkit/navigation/toolkit_titles_email.html

Small Business Learning (old but excellent explanation of steps and principles behind email):
http://www.smallbusinesslarning.net/guidesheets/filter_email.asp.

Financial Information

CASS Fraser: Accounting for Non-Profits: <http://www.cassfraser.com/>

Ministry of Consumer and Corporate Relations: Financing:
<http://www.ccr.gov.on.ca/obcon/btbpframe.htm>

Revenue Canada: Tax Workshops: <http://www.ccra-adrc.gc.ca/tax/business/smallbusiness/sbis-e.html>

Free Business Resources

BizPlanIt (business planner): <http://www.bizplanit.com/vplan.htm>

Canada-Ontario Business Service Centre Interactive Business Planner:
http://www.cbsc.org/ontario/search/display.cfm?Code=2150&coll=FE_FEDSBIS_E

Jentek (provides a huge number of free resources for the entrepreneur):
<http://www.jentekcompany.com/smallbiz/>

Online Careers (resources and links for entrepreneurs):
<http://www.cln.org/provdocs/careers/entrepreneur.html>

Royal Bank Business Planner: <http://www.royalbank.com/business/bigidea/>

The Small Business Resource Centre: <http://www.webcom.com/seaquest/sbrc/reports.html>

Startup Journal (lots of resources for those just starting out): <http://www.startupjournal.com>

Strategis Diagnostics and Benchmarking Tools: <http://strategis.ic.gc.ca/DBT>

Toronto's Liberty Village New Media Centre (offers a large number of free resources to the business community): <http://www.lvnmc.com>.

Library References

Corporate Annual Reports:

(available in the self-serve area of the business section. Financial Post investment reports are available for the business annex desk.)

Dewey Decimal Numbers for Business-Related Information:

005, 650s	business software books
332.6	investment
338	industry economics
340s	law
350s	public administration
380s	trade
652	word processing
658	management, entrepreneurship
658.3	human resources management
658.8	marketing

658.81	sales techniques
659	advertising
808	business writing

General Directories for Business-Related Information:

Regional Directory of Canadian Businesses. Vol. 2 Toronto.

D78 Companies are listed alphabetically, geographically and by line of business (organized by SIC Codes).

Greater Toronto Area Directory

M262 Information on about 10,000 industrial firms located in Greater Toronto.

Greater Toronto Area Professional & Service Directory

G67 Information on about 7,200 professional and service firms in Toronto.

338.46025 Metro Toronto Professional & Service Directory

M26 Information on about 16,000 professional and service firms in Toronto.

Metro Toronto Trade Index

M26 Information on industrial firms located in Toronto.

380.10257 Scott's Directories: Greater Toronto Business Directory.

S18 Manufacturers, distributors, wholesalers, retail chain head offices, exporters, and non-manufacturing companies located in Toronto and the greater Toronto area.

061.13541 1000 Plus Trade and Professional Associations in the Toronto Region.

D39 Business and industry-related associations in the Greater Toronto area.

.02571 Construction Industry Membership Directory and Buyers Guide.

W35 Lists architects, consulting engineers and members of the association. Includes government agencies and building and construction trade unions.

331.12809 Directory of Toronto Recruiters

D3952 Lists about 1200 executive search, placement and employment agency firms in the Toronto area.

Contact Toronto

G775 Profiles 2500 of the largest companies in the greater Toronto area based on employee size.

Search Parameters for Business-Related Information:

Search the library computer catalogue using the following subjects:

- business enterprises
- business planning
- entrepreneurship
- home-based business
- new business enterprises
- self-employed
- small business

- success in business

Vertical Files for Business-Related Information:

(located in the business annex area, they include recent newspaper clippings, press releases, pamphlets and other sources of information about industries.)

Newsletters

Dot.Org Newsletter (tackles the issue of nonprofit electronic newsletters):

http://www.summitcollaborative.com/dot_org_issue1.html

Environmental Law and Policy Center (Guide for writing Effective Email Newsletters for nonprofits):

<http://elpc.org/webresources/lists.php>

Stanford (evidence that email newsletters increase giving):

<http://www.stanford.edu/~jpearson/@stangifts.htm>

Summit Collaborative (pointers on producing effective email newsletters):

http://www.summitcollaborative.com/dot_org_issue2.html

Promotion and Marketing

Ministry of Consumer and Corporate Relations: Preparing a Marketing Plan:

<http://www.ccr.gov.on.ca/obcon/btmrframe.htm>

Market Research

Better Business Bureau: <http://www.bbb.org>

Canada 411: <http://canada411.sympatico.ca>

Canada Yellow Pages: <http://www.yellowpages.sympatico.ca/bin/cgidir.dll?mem=800&MG=>

Dun & Bradstreet Information Services: <http://www.dnb.com/market/hmenu.htm>

Fuld & Company Competitive Intelligence Strategies and Tools: <http://www.fuld.com/>

KPMG Canada (full text reports or newsletters on various Canadian industries): <http://www.kpmg.ca>

Statistics Canada: <http://www.statcan.ca>

Thomas Register: <http://www4.thomasregister.com>

World Pages: <http://www.worldpages.com>

Media Relations

Benton (“Media Choices” talks about ways to work with media):

<http://www.octobertech.com/october/handbook.nsf/pages/Media>

CanadaOne: Creating a Press Release: <http://www.canadaone.com/promote/pressrelease.html>

Charity Village (variety of articles on media relations):

<http://www.charityvillage.com/charityvillage/research/rmed.html>

Fenton (Media Relations 101): http://www.fenton.com/resources/media_training.asp

MediaRights.org (8 tips for maximizing outreach potential of a documentary):

http://www.mediarights.org/news/article.php?art_id=00012

New York Times (the changing nature of nonprofit press coverage):

<http://www.nytimes.com/library/national/112000give-barr.html>.

Trillium Media Relations Toolkit: http://www.trilliumfoundation.org/english/media_toolkit/index.htm

Web Review (online press kit): http://www.webreview.com/2000/08_25/webauthors/08_25_00_2.shtml

Online Publicity (put your events and job listings on these sites)

ACTEW: <http://events.web.ca/post.cfm?app=actew>

Charity Village: <http://www.charityvillage.com/charityvillage/sendstuf.html>

One Step: <http://events.web.net/post.cfm?app=onestep>

People & Planet Friendly: <http://members.aol.com/icontario/submit.htm>

The Toronto CED Learning Network (via email): cednetwork@cspc.toronto.on.ca.

Promotion

17 Ways to Promote Your Business: <http://www.virtualpromote.com/17ways.html>

Charity Village (fundraising, marketing, special events and promotions):

<http://www.charityvillage.com/charityvillage/research/rfmk.html>

CKLN Radio (record public service announcements for free and get cartridge to bring to other radio stations): <http://ckln.sac.ryerson.ca>

Contentious Ezine (10 tips on how to make online press information accessible to journalists):

<http://www.contentious.com/articles/010622-1.htm>

Dot.org (creating successful online events): http://www.summitcollaborative.com/dot_org_issue3.html

Eventweb (advice for event-oriented email campaigns): <http://www.eventweb.com/042001.html#two>

One Northwest (effective online networking): <http://www.onenw.org/toolkit/modestproposal.html>

Ontario Coalition for Social Justice (radio station directory) (via email): ocsj@sympatico.ca (specify Word or WordPerfect format).

People & Planet Friendly (promotion tips): <http://www.web.ca/~ppf/promote.html>

Strategic Press Information Network Project (SPIN) (toolkit with links to articles, tools and information on creating video news releases and using radio): <http://www.spinproject.org/resources/tutorials.php3>

Strategis (guide to advertising online): http://strategis.ic.gc.ca/SSI/ct/internet_e.pdf

Public Relations

Environmental Media Services (how to do pr in the digital age):
http://www.comnetwork.org/usr_doc/going_online_new.PDF

Fenton Communications (public relations handbook): http://www.fenton.com/resources/nht_report.asp

International Year of the Volunteer (public relations toolkit):
<http://www.iyvontario.on.ca/english.prtoolkit.htm>.

Writing Creative Briefs

Clickz Today: <http://www.clickz.com/cgi-bin/gt/article.html?article=2956>

Mapmarket: <http://www.mapmarket.com/au/tips/brief.html>

Shanghai Steve's: <http://www.shanghaisteve.com/adcracker/brief/5-0-2.htm>

Other

Canadian Bankers' Association (access to publications and hyperlinks on a variety of small business resources): http://www.cba.ca/eng/Publications/pubs_index.htm

CCH Canada: <http://www.toolkit.cch.com/tools/tools.asp>

Entrepreneurial Edge: <http://209.241.14.8/fmpro?-db=homepage.fp5&-format=index.htm&webpub=5/4/2000&-find>

Fastcompany (brainstorming) <http://www.fastcompany.com/search/keywords.html?query=brainstorming>

Fastcompany (customer service):
<http://www.fastcompany.com/search/keywords.html?query=customer+service>

Fastcompany (join discussions on topics ranging from innovation to spirituality):
<http://www.fastcompany.com/fasttalk/forum.html?f=106>)

Fastcompany (mentoring): <http://trax.fastcompany.com/ft?mentor4101>

Fastcompany (Potentia International looks at values and habits that influence your thinking):
http://www.fastcompany.com/invent/invent_feature/potentia.html

Fastcompany (helping your business survive bad times): <http://robin.fastcompany.com/cgi-bin/nph-t.pl?U=36&M=224143&MS=43>

Fastcompany (thinking outside the box): <http://www.fastcompany.com/ideazone/bigidea.html>

HRDC (information on HRDC's sectoral partnerships initiative, industry profiles, labour market information and sectoral studies): <http://www.hrdc-drhc.gc.ca/common/partnr.shtml>

Inc: <http://www.inc.com/advice/>

Learning Fountain (guidelines on how to establish yourself as a professional):
<http://www.learningfountain.com/ladder.htm>

Royal Bank (wide range of business information on two sites):
<http://www.royalbank.com/business/starting.html> and • [index.html](#)

Saint Louis University (entrepreneurship education): <http://www.slu.edu/eweb/>

Settlement.org (links to sites with information on salaries and job duties in Canada):
<http://www.settlement.org/site/homepage/salaries.asp>

SmartOnline.com: <http://www.smartonline.com/>

UCLA (all you want to know about ergonomics): <http://ergonomics.ucla.edu/>

Western Economic Diversification Canada: Am I an Entrepreneur? Self-Assessment Quiz:
<http://www.wd.gc.ca/eng/tools/xindex.asp>

Youth Resource Network (information on starting your own business):
http://207.61.100.12/selfemp_e.shtml

Discussion Groups/Listserve related to Business

Biz-L (a list for Canadian women in business): Send the message "subscribe Biz-L" to
Majordomo@women.ca.

We-Are-BWConnected (We are business women connected): To subscribe, send an email message to
majordomo@intac.com. Skip the message headers. In the body of the message type, "subscribe wed-l".



CED-Related Issues

CED-Related Issues

CED Meta-Sites

The Canadian CED Network: www.canadiancednetwork.org

Centre for Community Enterprise (publishes “Making Waves”, Canada’s CED newsletter and a number of other publications pertinent to CED): <http://www.cedworks.com>

Changemakers.net (the site for social entrepreneurship worldwide): <http://www.changemakers.net/>

National Congress for Community Economic Development (U.S. public policy development and advocacy organization): <http://www.ncced.org/policy/>

Simon Fraser University (overall look at CED): <http://www.sfu.ca/cedc/students/403/>

Social and Enterprise Development Initiatives (SEDI): <http://www.sedi.org>

Virtual CED Centre of Nova Scotia: <http://www.virtualcedcenter.com>

Discussion Groups/Listserve related to CED

Simon Fraser University (global CED discussion group): <http://www.sfu.ca/CED/cednet.htm>

Disabilities

Canadian Abilities Foundation (one of the best sites you’ll find for information related to physical or developmental disabilities): <http://128.100.250.13/>

Disabled Women’s Network (DAWN) (national self-employment project for women with disabilities who are not eligible for employment insurance): http://dawn.thot.net/OF_Project/

Strategic Employment Solutions (advocates for employment needs of persons with disabilities): <http://www.future-abilities.org/>

Environment

Center for a Sustainable Economy: <http://www.sustainableeconomy.org>

Centre of Excellence for Sustainable Development: www.sustainable.doe.gov

Ecological Indicators (promotes the research, development and use of environmental indicators for the benefit of science and society): <http://www.ecologicalindicators.org/>

Econews (Guy Dauncey’s monthly newsletter): <http://www.earthfuture.com>

Festive Earth: <http://www.festiveearth.com>

National Roundtable on the Environment and the Economy (has a virtual library which allows access to over 150 NRTEE documents): http://www.nrtee-trnee.ca/eng/Publications/categories_e.cfm

Planet & People Friendly (looks at sustainable living, environment and social justice in Ontario): <http://www.planetfriendly.net>

Sustainable Development: <http://www.rmi.org/sitepages/pid366.asp>

Toronto Environmental Association: <http://www.torontoenvironment.org>

Food

Canadian Association of Food Banks (provide liaison between the food banks and industry and government, and acts as the national voice of food banks in Canada): <http://www.cafb.icomm.ca/about.html>

Community Gardens: <http://www.yahogroups.com/group/cancommgardens/>

Farmer's Market Organization (get help on starting your own farmer's market): <http://www.fmo.reach.net>

FoodShare (provides research, workshops, a community garden network and an email newsletter): <http://www.foodshare.net>

Inforganics (information on organic farming and farmers): <http://www.inforganics.com>.

Ontario Health Communities (issue focus on food): <http://www.healthycommunities.on.ca>

Ontario Natural Food Co-op (information on wholesale delivery of natural foods): <http://www.life.ca/nl/63/food.html>.

Free Trade

British Columbia Teachers' Federation: <http://www.bctf.bc.ca/social/globalization>

Canadian Auto Workers: <http://www.caw.ca/campaigns&issues/ongoingcampaigns/freetrade/index.cfm>

Canadian Union of Public Employees: <http://www.cupe.ca/campaigns/trade/default.asp>

The Common Front on the WTO: <http://www.wtoaction.org>

Council of Canadians: <http://www.canadians.org>

Peoples' Summit: <http://www.peoplessummit.org>

Sierra Club: <http://www.sierraclub.ca/national/trade-env/>

Trade Watch: <http://www.tradewatch.org/FTAA/ftaahome.html>

Healthy Communities

Livable Communities (everything from brownfields to empowerment):
<http://www.livablecommunities.gov/toolsandresources/>

Ontario Healthy Communities Coalition: <http://www.opc.on.ca/ohcc/>

Ontario Health Promotion Email (OHPE): <http://www.ohpe.ca>

Ontario Prevention Clearinghouse: <http://www.opc.on.ca>

Discussion Groups/Listserve related to Healthy Communities

Enterweb (Urban Community Development discussion forum): Click
<http://www.enterweb.org/cd4urban.htm> for instructions on subscribing to the list.

Newcomers

Canadian Information Centre for International Credentials (especially for newcomers with degrees looking for jobs): <http://www.cicic.ca/about.stm>

CERIS (think tank on the impact of immigration and integration of immigrants into Canada):
http://ceris.metropolis.net/frameset_e.html

Settlement.org: <http://www.settlement.org/index.html>

Settlement.org (find out demand for your job, salary information and educational requirements):
<http://www.settlement.org/site/homepage/jobfutures.asp>

Settlement.org (self-help guide to single newcomers):
<http://www.settlement.org/site/homepage/incanada.asp>

Settlement.org (applying as a business immigrant):
<http://www.settlement.org/site/homepage/businessimmigrants.asp>

Psychiatric Consumers/Survivors

Community Resources Consultants of Toronto (assists adults with severe mental health problems by working directly with them and indirectly through community work): <http://www.crct.org/>

The Ontario Council of Alternative Business (provincial organization that assists in the development of economic opportunities for people who have been through the mental health system):
<http://www.icomm.ca/ocab/>

PsychCentral (portal for for psychology, support, and mental health issues, resources, and people on the Internet): <http://psychcentral.com/>

Research

Brookings Institution Center on Urban and Metropolitan Policy (explores the CDC tax credit as an effective tool to attract private resources to CED): <http://www.brook.edu/ES/Urban/steinbach.pdf>

Caledon Institute of Social Policy (research focus on social and economic inequalities): <http://www.caledoninst.org/overview.htm>

Canadian Centre for Policy Alternatives (national economic and social policy think tank): <http://www.policyalternatives.ca/whatsnew/index.html>

Canadian Council on Social Development (develops and promotes progressive social policies): <http://www.ccsd.ca/>

Canadian Policy Research Networks (their mission is to create knowledge and lead public debate on social and economic issues important to the well-being of Canadians): <http://www.cprn.ca/cprn.html>

Canadian Social Research (amazing site with hundreds of great links): <http://www.canadiansocialresearch.net/>

Comm-Org (provides a link between activism and academia): <http://comm-org.utoledo.edu/>

Community Social Planning Council of Toronto: <http://www.socialplanningtoronto.org>

Fraser Institute (if you're looking for a right-wing perspective): <http://www.fraserinstitute.ca>

Inequality.org (offers news, information and expertise on the divide in income, wealth and health – it has an American focus but is still useful): <http://www.inequality.org>

National Council of Welfare: <http://www.ncwcnbes.net>

PEW Partnership for Civic Change (identifies and documents promising solutions crucial to strong communities): <http://www.pew-partnership.org/>

Social Research and Demonstration Corporation: <http://www.srdc.org/english/about/core.htm>

Statistics Canada (the ultimate statistics source!): <http://www.statcan.ca>

Sustainable Measures (develops indicators that measure progress toward a sustainable economy, society and environment): <http://www.sustainablemeasures.com/>

Toronto Report Card on Homelessness: <http://www.city.toronto.on.ca/homelessness/homelessnessreport2001.pdf>

The Toronto Training Board (focuses on training and adjustment issues in the Toronto area):
<http://ttb.on.ca/ettb.htm>.

U.S. Census Bureau: <http://www.census.gov>

WelfareWatch: <http://www.welfarewatch.toronto.on.ca>

Workfare Watch Project: <http://www.welfarewatch.toronto.on.ca>

Social Justice

The Canadian Council on Social Development (develop and promote progressive social policies inspired by social justice, equality and the empowerment of individuals and communities through research, consultation, public education and advocacy) : <http://www.ccsd.ca/>

Canadian Race Relations Foundation (committed to building a national framework for the fight against racism in Canadian society): <http://www.crr.ca>

Centre for Social Justice: <http://www.socialjustice.org>

Citizens for Local Democracy: <http://www.geocities.com/c4ld/>

Community Webnet: <http://community.web.net/>

HRDC Applied Research Branch (papers on the prevention of exclusion and poverty reduction):
<http://www.hrdc-drhc.gc.ca/arb/publications/research/exclusion.shtml>

Metro Network for Social Justice: <http://www.mnsj.org>

Rebuilding the Left: <http://rebuildingtheleft.org/>

Toronto Dollar (goal is to improve the social and economic health of communities in the City of Toronto by undertaking projects that benefit these communities, including the sponsoring of barter networks and local currencies): <http://www.torontodollar.net>

Toronto Mobilization for Global Justice: <http://www.mob4glob.ca>

Women

Canadian Women's Foundation: <http://www.cdnwomen.org>

Status of Women: <http://www.swc-cfc.gc.ca>

Youth

Do Something: <http://www.dosomething.org>

Sierra Youth Coalition: <http://www.sierrayouthcoalition.org>

Teen Net Project Website: <http://www.teennetproject.org>

Youth Action Net: <http://www.youthactionnet.org/>

Other

Canadian Co-operative Association (works for co-operatives and credit unions for the economic and social betterment of communities and people in Ontario): <http://www.ccaont.on.ca>

Self-Help Resource Centre (provides information and resources related to self-help):
<http://www.selfhelp.on.ca/>



Community Development

Community Development

Metasites

Change Communications (a wealth of information around community development):
<http://www.change.org/>

Charity Village (an amazing site!): <http://www.charityvillage.com>

Comm-Org: <http://comm-org.utoledo.edu/development.htm>

Community Information Toronto (from the people who brought you the “Blue Book”):
<http://www.communityinfotoronto.org>

Community Management Programme (funded by Denmark and UN): <http://www.scn.org/ip/cds/cmp/>

Gilbert Non-Profit Site (mostly American references but still useful): <http://www.gilbert.org/news/>

Meta-Strategies (Toronto consulting firm that works with non-profits on their Internet strategies):
<http://www.metastrategies.com/resources/>

NonProfitcan.org (provides free reports, a newsletter, newswire, e-books and research on the nonprofit sector): <http://www.nonprofitscan.org/>

Ontario Prevention Clearinghouse (great information and links; you’ll want to get on their email list):
<http://www.opc.on.ca>

Capacity Building

Aspen Roundtable (goals, principles, strategies, programs and lessons learned from early comprehensive community initiatives): <http://www.aspenroundtable.org/voices/index.htm>

Community Capacity Building for Economic Development: <http://www.cedresources.nf.net/>

Community Development Handbook: <http://www.hrdc-drhc.gc.ca/community/menu/index.shtml>

Ginsler: <http://www.ginsler.com/html/ccb.htm>

HRDC: <http://www.participation.net/english/ccbtoolkit.htm#QUICK%20LIST%20OF>

Libertynet (heavy American emphasis but good data on community organizing):
<http://www.libertynet.org/nol/natl.html>

The Nonviolence Web (find out how to use the Internet for organizing):
<http://www.nonviolence.org/support/>

Ontario Healthy Communities Coalition (supports community capacity building through training, facilitation, networking, linking and information exchange): <http://www.opc.on.ca/ohcc>

Ontario Health Promotion Email Bulletin (two in-depth articles on building community capacity):
http://www.ohpe.ca/ebulletin/ViewFeatures.cfm?ISSUE_ID=179&startrow=21 and
http://www.ohpe.ca/ebulletin/ViewFeatures.cfm?ISSUE_ID=60&startrow=141

Philanthropy.com (foundation support of capacity building):
<http://www.philanthropy.com/free/articles/v13/i14/14000101.htm>

SpiderSchool (building organizational capacity through technology):
<http://www.artswire.org/spiderschool/>

Community Tools

Achieving Change I (from OPC): <http://www.opc.on.ca/pubs/index.html>

America Connects (US-centric but has loads of useful links on community tools):
<http://www.americconnects.net/resources/>

Centre for Community Enterprise (Community Resilience Manual which explores 23 traits that affect a community's capacity to shape its own way of life and work): <http://www.cedworks.com>

Citizens Handbook (community organizing guide to building community in Vancouver):
<http://www.vcn.bc.ca/citizens-handbook>

Community Action Handbook (from OPC): <http://www.opc.on.ca/pubs/index.html>

Community Development Toolbox: <http://www.ezec.gov/Toolbox/toolbox.htm>

Community Resilience Manual: <http://www.cedworks.com>

Community Toolbox (a treasure chest of information): <http://ctb.lsi.ukans.edu>

Community Wealth (models, tools and information around creating community wealth):
<http://www.communitywealth.org/>

Community Wise Tool Kit: <http://www.communitywise.wa.gov.au>

Creating a Climate for Change (from OPC): <http://www.opc.on.ca/pubs/index.html>

EZEC (strategic planning guidebook to help communities seeking long term visions):
<http://www.ezec.gov/About/strategic.pdf>

Leadership in Changing Times (from OPC): <http://www.opc.on.ca/pubs/index.html>

Ministry of Agriculture, Food and Urban Affairs (scores of fact sheets on a wide range of topics):
<http://www.gov.on.ca/OMAFRA/english/rural/facts/factshts.htm>

Neighbourhoods Online (resource centre for U.S. neighbourhood builders):
<http://www.neighborhoodsonline.net/index.html>

NetAction (information on activism): <http://www.netaction.org/resources.html>

Non-Violence Web (how to use the Internet for organizing): <http://www.nonviolence.org/support/>

Ontario Association of Community Development Corporations (network of community development corporations): <http://www.oacdc.com/>

OPC Community Action Handbook (available for download): <http://www.opc.on.ca/pubs/index.html>

Tools of Change (great planning tools and tips): <http://www.toolsofchange.com/>

Using Stories to Guide Action (from OPC): <http://www.opc.on.ca/pubs/index.html>

Voght Systems (amazing site on visualization and working with images, graphs, diagrams and charts): <http://www.voght.com/cgi-bin/pywiki?VisualThinking>

Evaluations

Aspen Roundtable (explain how to evaluate comprehensive community initiatives):
<http://www.aspenroundtable.org/vol1/index.htm> (Volume 1);
<http://www.aspenroundtable.org/vol2/index.htm> (Volume 2)

Canadian Women's Foundation (asset-based approach to evaluate client impact):
<http://www.cdnwomen.org>

EZEC (benchmarking and implementation guidebook): <http://www.ezec.gov/About/benchmark.pdf>

Independent Sector (key findings on the current state of nonprofit outcome measurement):
<http://www.independentsector.org/programs/research/outcomes.pdf>

North Central Regional Centre for Rural Development (workbook to measure community success and sustainability): http://www.ncrcrd.iastate.edu/Community_Success/about.html

Innovative Practices:

Blue Ribbon Practices in Community Development: <http://www.hud.gov/ptw/menu.html>

Community Intelligence Lab Communities of Practice: <http://www.co-I-l.com/coil/knowledge-garden/cop/>

Ontario Association of Community Development Corporations (promotes best practices of community development): <http://www.oacdc.com/>

Opportunity 2000 (good reference source regarding "best practices"): <http://www.op2000.org/>

Sharp's Review of Community of Practices Literature: <http://www.tfriend.com/cop-lit.htm>.

Online Communities

Ars Digita: <http://www.arsdigita.com/books/building-community/>

Benton Foundation: <http://www.benton.org/Practice/Community/communitytips.html>

Full Circle: <http://www.fullcirc.com/community/communitymanual.htm>

Full Circle (online communities and facilitation): <http://www.fullcirc.com/commresources.htm#hosting>

Industry Canada (guide for creating a smart community):
http://smartcommunities.ic.gc.ca/documents/scguide_e.asp

Liz and Maureen's E-List Book (great information on online facilitation): <http://www.idrc.ca/books/848/>.

PeopleLink (white papers on online community building):
http://www.peoplelink.com/genome/au_whitepapers.html

TechSoup (learn how your organization can benefit from an online community):
<http://www.techsoup.org/lists.cfm?file=board&mb=5769408680110453>

Thinkofit (software which exists for those who want to start up online communities):
<http://www.thinkofit.com/webconf/realtime.htm>

Organizational Development

Board Café (information about non-profit boards): http://www.boardcafe.org/bc2000_09.html

Board Café (executive director job description boilerplate): http://www.boardcafe.org/bc2000_09.html

Bruce Maude Design (some wise words on organizational development):
<http://www.brucemaude.com/manifesto/print.html>

Canada Customs and Revenue Agency (how to get charitable status): <http://www.ccr-adrc.gc.ca/tax/charities/menu-e.html>

Innonet.org (provides ways to better plan, execute and evaluate your organization):
<http://www.innonet.org/>

The Learning Organization: The Implementation Challenge (from OPC):
<http://www.opc.on.ca/pubs/index.html>

Management Help (great management course for non-profits): <http://www.managementhelp.org/>

NonProfit (tips for writing contracts with consultants):
<http://nonprofit.about.com/library/weekly/aa081601a.htm>

Nonprofit Charitable Organizations (annotated listing of links to articles and resources on every aspect of managing a nonprofit organization):

<http://nonprofit.about.com/careers/nonprofit/cs/managementinfo/index.htm>

NonProfit News (models for nonprofit boards):

<http://nonprofit.about.com/careers/nonprofit/library/weekly/aa011001a.htm>

OPC's Discussion Paper on Healthy Organizational Change: <http://www.opc.on.ca/pubs/index.html>

Organizational Change (from OPC): <http://www.opc.on.ca/pubs/index.html>

Partnership and Collaboration

Benton (essential elements for successful partnerships):

<http://www.benton.org/Practice/Features/truepartners.html>

Dynamic Partnerships (from OPC): <http://www.opc.on.ca/pubs/index.html>

Factors Which Influence the Success of Collaboration (from OPC):

<http://www.opc.on.ca/pubs/index.html>

The Learning Organization: The Implementation Challenge (from OPC):

<http://www.opc.on.ca/pubs/index.html>

Partnership Handbook: <http://www.hrdc-drhc.gc.ca/common/partners/partner.shtml>

Quilt (wealth of resources for organizations to form partnerships): <http://www.quilt.org/Home/ptool.html>

Publications

EnterWeb (good links to CED sites and information): <http://www.enterweb.org/communtty.htm>

Energize (volunteer management): <http://www.energizeinc.com/hot/nov00.html>

e-Volunteerism: The Electronic Journal of the Volunteer Community:

<http://www.nonprofitquarterly.org/technology/enabling.htm>

Grassroots Economic Organizing (ezine): <http://www.geonewsletter.org/>

Natural Life (e-zine): <http://www.life.ca/>

Nickelsworth (information and tools on how nonprofits can be successful):

<http://www.nickelnews.com/comp/nickelsworth.html>

Onestep Email Lists and Bulletins: <http://www.onestep.on.ca/looking/elist.cfm>

Rabble.ca (online magazine for activists): <http://rabble.ca>

Tech4Impact Newsletter (provides online tools, services and practices for nonprofits): To subscribe, send a blank email to tech4impact-subscribe@egroups.com.

Volunteerism

Energize Inc. (when a volunteer becomes an employee): <http://www.energizeinc.com/hot/01jun.html>

International Association of Volunteer Effort: <http://www.iave.org>

Volunteer-to-Volunteer: <http://www.vol2vol.org/>

Youth Volunteering (Volunteer Canada's resource guide for youth volunteering):
http://www.volunteer.ca/volunteer/canada_youth.htm

Miscellaneous

Community Change: www.communitychange.org

Industry Canada (great resources on community engagement):
http://smartcommunities.ic.gc.ca/toolkit/toolkit_e.asp?toolType=98231467

Michael Barndt (links non-profit organizations with resources):
<http://www.uwm.edu/People/mbarndt/npdev.htm>

Ontario Association of Community Development Corporations (network of community futures development corporations): <http://www.oacdc.com/>.

Ontario Self-Help Network: <http://www.selfhelp.on.ca>

Philanthropy News Network (application of for profit practices to nonprofits):
<http://pnnonline.org/innovations/young1117.adp>.

Simple Living (all about living the simple life): <http://www.simpleliving.org>

Working Centre (all about downshifting or living the simple life): <http://www.theworkingcentre.org>

Discussion Groups/Listserve Related to Community Development

Benton Foundation: <http://pub20.ezboard.com/fresourcesfornonprofitsfrm2>

CharityChannel (online for a on everything related to non-profits. It has a U.S. emphasis but much of the information transcends geography): <http://charitychannel.com/>

CharityStart (discussion of the nuts and bolts of launching nonprofit organizations in the US or Canada.)

Two methods to subscribe:

1. Send e-mail to listserv@CharityChannel.com with *SUBSCRIBE CharityStart YourFirstname YourLastname* as the message. Leave the subject line blank.
2. Visit the CharityChannel web site at CharityChannel.com/forums and click on the subscription information for CharityStart.

CharityTalk (a "Big Tent" list, with folks from just about every discipline in the nonprofit sector actively participating. Unlike other lists, which are defined by a single subject area, this is the opposite: it's defined by the diversity of its subscribers across the several disciplines of the nonprofit sector.)

Two methods to subscribe:

1. Send e-mail to listserv@CharityChannel.com with *SUBSCRIBE CharityTalk YourFirstname YourLastname* as the message. Leave the subject line blank.
2. Visit the CharityChannel web site at CharityChannel.com/forums and click on the subscription information for CharityTalk.

Impacs Canada (provides information and builds consensus for changing Canadian tax laws that restrict charities and advocacy): Click <http://charitychannel.com/forums>, then scroll down to and click on Giftplan Canada and click on "Subscribe".

Nonprofit (formerly USNONPROFIT-L. Discussions include any subject of importance to people who care about nonprofit organizations as leaders, funders, staff, volunteers, beneficiaries or policy-makers.)

nonprofit-request@rain.org

To subscribe, send e-mail with SUBSCRIBE on the subject line. Leave the message area blank.

Starting A Nonprofit (for people who are interested in starting a nonprofit and those who have started one and can offer expertise)

starting-nonprofit-subscribe@egroups.com

To subscribe, send e-mail with message empty.



Financing

Financing

Government

Overall Site for Federal Government Financial Assistance: <http://strategis.ic.gc.ca/SSG/so02366e.html>

Federal Government Assistance Programs: <http://www.hrdc-drhc.gc.ca/common/home.shtml>

Business Development Bank of Canada: <http://www.bdc.ca/bdc/home/>
or call 1-888-463-6232 toll-free.

Indian and Northern Affairs Canada
Market Access Directorate
Phone: (819) 997-8383
Fax: (819) 994-0445
Website: <http://www.inac.gc.ca>

(provides funding for community economic development, export, opportunity fund, youth business and resource acquisition initiative programs directly targeted to First Nations Peoples)

Micro Business Program

(combines personalized management support with term financing of up to \$50,000 for existing businesses and up to \$25,000 for start-ups)

For more information, contact the Business Development Bank of Canada or visit their home page at <http://bdc.ca/bdc/home/index.html>.

Student Ventures Program

(provides loans of up to \$3,000 to students between 15 and 29 who wish to own and operate a summer business)

For more information, contact the COBSC at 954-4636.

The Young Entrepreneur Financing Program

For more information, contact any Enterprise Centre, Self-Help Office or Royal Bank Business Centre or visit their Website at www.ontario-canada.com/yep.

Grants

Charity Village

Website: <http://www.charityvillage.com/charityvillage/fund.html>

(this supersite provides a number of links to foundations)

Grants Canada: <http://www.boldview.com/grantscan>

GrantSAT (the Grant Proposal Self Assessment Tool which provides assessment criteria for many aspects of a proposal): <http://www.orsp.cmich.edu/pdf/grantsat.pdf>

Small Business Consumer Centre: <http://www.grants-loans.com>

Swatjobs (a list of foundations and service clubs in the G.T.A. Toronto area): contact Swatjobs at swatjobs@home.com for a free copy.

Trillium Foundation: <http://www.trilliumfoundation.org/>

U.S. List of Foundations: <http://www.usig.org>

Alternatives Sources of Financing

Funding Supersite (practical fundraising tips, weblinks to hundreds of user-friendly resources and descriptions of over 175 funding sources): <http://www.apolnet.web.ca/resources/apnfun.html>

Access Riverdale Business Loans

742 Queen Street East

Toronto, Ontario M4M 1H2

Phone: 462-0496

Fax: 462-3601

Email: rcbc@web.net

Website: www.riverdale.org

(provides financing and business support services for business in the Riverdale community)

Anglican Community Development Fund

Community Ministries

The Anglican Diocese of Toronto

135 Adelaide Street East

Toronto, Ontario M5C 1L8

Phone: 363-6021

Fax: 363-7678

Canadian Alternative Investment Cooperative

Suite 108 – 146 Laird Drive,

Toronto, Ontario

M4G 3V7

Tel: (416) 467-7797

Fax: (416) 467-8946

E-mail: caic@web.net

Website: <http://www.caic.ca/opener.htm>

(co-operative of church-based charities that provide loans from \$10,000 - \$100,000 at current market rates to projects that promote an alternative economic structure)

Canadian Youth Business Foundation

40 Dundas Street West

Suite 221, P.O. Box 44

Toronto, Ontario M5G 2C2

Phone: 408-2923

Fax: 408-3234

Website: <http://www.cybf.ca>

Credit Unions

(although credit unions are similar to banks in many respects, because they are small and cooperatives, they may be more willing to lend to CED initiatives than the larger banks. Metro Credit Union, for example, has had a long relationship with non-profits. This fall they will be taking over the Metrofund from Calmeadow.)

The Ecumenical Development Cooperative Society

Website: <http://calvert.com/foundation/>

(supports cooperatives, microcredit programs, and other productive community-based enterprises.)

Strategis

Website: <http://strategis.ic.gc.ca/SSG/so01865e.html>

(describes alternative sources of funding such as angels and love money)

Fundraising

Canadian Heritage: http://www.pch.gc.ca/cp-pc/ComPartnE/pub_list.htm#fundraising

Charity Village (several articles on online fundraising and community building):

<http://www.charityvillage.com/charityvillage/research/rofr.html>

<http://www.charityvillage.com/charityvillage/ires1.html>

Church Fundraising Works (how churches can raise funds): <http://www.ChurchFundRaisingWorks.com>

DevelopPro.com (although it has an American emphasis, there is a broad range of resources for fundraising professionals): <http://www.developpro.com/>.

Donor Digital (making the transition from direct mail donors to email):

<http://www.donordigital.com/site/PageServer?pagename=artdm>

The Fundraisers Guide Online: <http://www.fundraisers-guide.com/articles.htm>

Fundraiser Cyberzine: <http://www.fundraiser.com/>

Grassroots Fundraising Journal: <http://www.chardonpress.com/newsletter/articles>

Joyaux Associates' Fundraisers Newsletter: <http://www.lib.msu.edu/harris23/grants/newsy.htm>

Management Assistance Program for Non-Profits:

http://www.mapnp.org/library/fndrsng/np_raise/np_raise.htm#anchor830005

NP Talk (strategic fundraising through email):

<http://www.ombwatch.org/npt/nptalk/jun2001/strfndeml.html>

Prochoice Resource (fundraising planning): <http://www.prochoiceresource.org/html/info/moneytalks.htm>

Swatjobs (guide to preparing funding proposals): email them at swatjobs@home.com

Visible Results (free, easy-to-use fundraising database that supports direct mail, telemarketing and internet-based fundraising): <http://visibleresults.sourceforge.net/index-en.php>

Web Pledge Tools (general overview of tools and resources needed to create an online fundraising strategy): <http://www.webpledgetools.org>

Of Special Interest to Funders

Benton (a special place for foundation officers): <http://www.benton.org/Practice/Toolkit/funders.html>

Foundation News and Commentary (challenges of funding capacity building):
<http://www.cof.org/foundationnews/1100/meddling.htm>

Institute of Charity Fundraising Managers: <http://www.fundraising.co.uk/>

Minnesota Council on Foundations (for funders trying to incorporate diversity into grandmaking):
<http://www.mcf.org/mcf/resource/diversitytoolkit.htm>

Discussion Groups/Listserve Related to Funding

CanadaTalk (discuss any topic in the Canadian nonprofit sector, with an emphasis on philanthropy): Click <http://charitychannel.com/forums>, then scroll down to and click on CanadaTalk and click on “Subscribe”.

Community Development Banking (practitioners in the field): Click <http://www.lightlink.com/cdb-1/> for instructions on how to subscribe.

Cybergifts (Open to any person who shares an interest in any aspect of charitable fund raising over the Internet.)

Two methods to subscribe:

1. Send e-mail to listserv@CharityChannel.com with *SUBSCRIBE CYBERGIFTS YourFirstname YourLastname* as the message. Leave the subject line blank.
2. Visit the CharityChannel web site at CharityChannel.com/forums and click on the subscription information for CYBERGIFTS.

Development Writing (focuses on all aspects of development writing, including grant proposal writing, letter writing to prospective donors, and more.)

Two methods to subscribe:

1. Send e-mail to listserv@CharityChannel.com with *SUBSCRIBE DEVELOPMENT-WRITING YourFirstname YourLastname* as the message. Leave the subject line blank.
2. Visit the CharityChannel web site at CharityChannel.com/forums and click on the subscription information for DEVELOPMENT-WRITING.

Events (for discussion of all aspects of special event planning and execution.)

Two methods to subscribe:

1. Send e-mail to listserv@CharityChannel.com with *SUBSCRIBE EVENTS YourFirstname YourLastname* as the message. Leave the subject line blank.
2. Visit the CharityChannel web site at CharityChannel.com/forums and click on the subscription information for EVENT.

[FundClass](#) (A free online fundraising school where fundraisers share their experience on various topics. Usually, each class last about two weeks. Archives are available.)

fundclass-request@fundraiser-software.com

To subscribe, send e-mail, leaving the subject line blank, with the message SUBSCRIBE

Fundlist (for discussion by fundraising professionals about all aspects of advancement)

listproc@listproc.hcf.jhu.edu

To subscribe, send e-mail, leaving the subject line blank, with the message SUBSCRIBE FUNDLIST YOUR NAME

[Fundraising](#) (for "anyone remotely interested in this field, and anything related to fundraising")

To subscribe, head to the [OneList](#) web site and follow the subscription instructions.

Giftplan Canada (planned giving forum): Click <http://charitychannel.com/forums>, then scroll down to and click on Giftplan Canada and click on "Subscribe".

Grants (a discussion list from American Philanthropy Review that focuses on all aspects of grants and foundations. Grant seeking, foundation formation, foundation funding and foundation administration in education, health care, human services, arts/humanities, public/society benefit, environment, animals, science, technology, international affairs, social science and religion are permissible topics.)

Two methods to subscribe:

1. Send e-mail to listserv@CharityChannel.com with *SUBSCRIBE GRANTS YourFirstname YourLastname* as the message. Leave the subject line blank.
2. Visit the CharityChannel web site at CharityChannel.com/forums and click on the subscription information for grants.

Grantwork (for discussion of the grants process by people working in the public and private sectors.)

listserv@iubvm.ucs.indiana.edu

To subscribe, send an e-mail with *subscribe grantwrk YourFirstName YourLast Name* as the message. Leave the subject line blank.

Lottery Management (focused on the use of raffles and lotteries for fund-raising.)

To subscribe:

1. Send e-mail to <mailto:Mail-Server@vansys.com> with subject line blank and SUBSCRIBE LOTTERY-MANAGEMENT as the message.
2. On-line at <http://www.vansys.com/lmsub.htm>. Follow the directions.

Online Fundraising (Open to anyone who is doing online fundraising or who would like to)

autosshare@gilbert.org

To subscribe, send e-mail, leaving the subject line blank, with the message: sub fundraising

Philanthropy

Philanthropy News Network (the future of e-philanthropy):

<http://pnnonline.org/innovations/murrow1110.adp>

Social Venture Partner Network (focuses on development, education, engagement and encouragement of philanthropists to invest time, expertise and money in nonprofits): <http://www.svpseattle.org>



General Reference

General Reference

Dictionaries and Thesaurii

Acronym and Abbreviation Finder: <http://www.irs.aber.ac.uk/acronyms/>

Beard's Online Dictionaries: <http://www.yourdictionary.com>

Roget's Thesaurus: http://humanities.uchicago.edu/forms_unrest/ROGET.html

Web Thesaurus Compendium: <http://www-cui.darmstadt.gmd.de/~lutes/thesauri.html>

Directories

Canada411: <http://canada411.sympatico.ca/>

Canada Post: <http://www.canadapost.ca/>

Canadian Associations: <http://www.associationscanada.com/>

Internet Directory of Publications: <http://www.publist.com/>

Price's List of Lists: <http://gwis2.circ.gwu.edu/~gprice/listof.htm>

Yellow Pages: <http://www.yellowpages.ca/>

Information Management

Kellogg Foundation (describes changing structure of internet facilitated information that supports the social sector): <http://www.actknowledgeworks.net/epil/ReportHTML>

KM World (shows how to organize your group's knowledge):
<http://www.kmworld.com/publications/magazine/index.cfm?action=re>

New York Times (folders are passe -- a more intuitive way to organize information):
<http://www.nytimes.com/2001/07/02/technology/02NECO.html>

Law, Legislation and Politics

Access to Justice Network (site for Canadian law and justice resource materials):
<http://www.acjnet.org/acjeng.html>

Attorney-General (find out how to incorporate):
<http://www.attorneygeneral.jus.gov.on.ca/html/NFPINC/index.htm>

Canadian Social Research Links (links to political parties and elections in Canada):
<http://www.canadiansocialresearch.net/politics.htm>

E-laws (a virtual compendium of Ontario's laws): <http://www.e-laws.gov.on.ca>

Legal Line (provides free legal information through telephone and Internet systems):
<http://www.legalline.ca/>

Libraries: Contact the Toronto Reference Library or your neighbourhood library. Many libraries have free legal aid lawyers available for a short period each week. Most are appointment only.

Ontario Legislative Assembly: <http://www.ontla.on.ca/Documents/StatusofLegOUT/Session1ind.htm>

Ontario Women's Justice Network (an online legal resource for women's organizations and individuals working on issues related to justice and violence against women and children): <http://www.owjn.org>

Settlement.org (quick answers to newcomer questions about the law):
<http://www.settlement.org/site/homepage/legalinfo.asp>

Volunteer Lawyers Services
 Contact: Kathryn Noxon, CBA
 Phone: 869-1047, X346
 Fax: 869-1390
 Email: knoxon@cbao.org
 Website: <http://www.volunteerlawyers.org>

(offers free legal help for nonprofits in Ontario. A joint project of the Canadian Bar Association - Ontario and the Law Society of Upper Canada, the program enlists the services of a roster of about 430 lawyers specializing in charitable law to help NPOs with specific legal problems)

Online Discussion Groups/Listserve Related to Law

The Law: CharityLaw-Canada (focuses on all aspects of the Canadian law of tax-exempt organizations.)
 Two methods to subscribe:

1. Send e-mail to listserv@CharityChannel.com with *SUBSCRIBE CharityLaw-Canada YourFirstname YourLastname* as the message. Leave the subject line blank.
2. Visit the CharityChannel web site at CharityChannel.com/forums and click on the subscription information for CharityLaw-Canada.

Libraries and Encyclopedias

Compton's Encyclopedia: <http://www.comptons.com/encyclopedia/>

Encyclopedia Britannica: <http://www.britannica.com/>

Information Please: <http://www.infoplease.com/>

Internet Public Library or IPL: <http://www.ipl.org/index.text.html>

Metro Reference Library: <http://www.tpl.toronto.on.ca/>

Online Books Page: <http://digital.library.upenn.edu/books>

Refdesk.com: <http://www.refdesk.com>

Strategis Library (over 650 educational articles and self-help guides):
<http://strategis.ic.gc.ca/SSG/mi03933e.html#library>

Virtual Reference Library: <http://vrl.tpl.toronto.on.ca>

WWW Virtual Library: <http://www.vlib.org/>

Maps and Directions

Avis: Interactive Driving Instructions:
http://www.avis.com/maps_and_directions/driving_directions/canada/

Canadian Atlas: <http://atlas.gc.ca>

MapQuest: <http://www.mapquest.com>

Newspapers

Canada Newswire: <http://www.newswire.ca/>

Canadian Newspaper Key Facts: <http://www.mediastop.net/cgi/media?files/daily/dailynews.hts>

Canoe News: <http://www.canoe.com/News/home.html>

Charity Village News Bytes: <http://www.charityvillage.com/charityvillage/news.asp>

CNN Program Transcripts (available for up to 10 days after broadcast):
<http://207.25.71.29/TRANSCRIPTS/>

Globe & Mail: <http://www.globeandmail.com/>

MetaGrid Newspapers and Magazines: <http://www.metagrid.com/>

NewsConnect (research the news): <http://newsconnect.tpl.toronto.on.ca.Inc.com>

Newsview: <http://www.newsviewtoday.com>

The Toronto Star: <http://www.torstar.com/>

Reference Tools

Ask Jeeves (ask the experts): <http://www.aj.com>

Babylon: <http://www.babylon.com>

Calendar: <http://www.timeanddate.com/calendar/>

Carpooling (need a ride into town?): <http://www.carpooldirect.com>

Dublin Core (provides a common core of semantics for database resource description):
<http://purl.oclc.org/dc/>

EarlWeb's Online Enquiry Desk: <http://www.earl.org.uk/earlweb/ref.html>

eHow (teach yourself how to do almost anything): <http://www.ehow.com/>

Good Writing Tips (click down the page for e-books on grammar and writing including "Elements of Style"): <http://www.bartleby.com/reference/>

Statistics

The Electronic Statistical Textbook (comprehensive refresher course in statistics!):
<http://www.statsoftinc.com/textbook/stathome.html>

Statistics Resources on the Internet: <http://www.cas.vt.edu/Statistics/resource.html>

World-Wide Web Virtual Library (statistics resources around the world):
<http://www.stat.ufl.edu/vlib/statistics.html>.

Translation

Babelfish (translates anything to or from English, French, German, Italian, Portuguese and Spanish):
<http://babelfish.altavista.com/translate.dyn>

Hotbraille (free web-based braille transcription): <http://www.hotbraille.com>

The Toronto Public Library has adapted its computers to view web pages in non-Western text such as Bengali, Bulgarian, Chinese, Greek, Gujarati, Hindi, Japanese, Korean, Kannada, Macedonian, Malayalam, Punjabi, Persian, Russian, Sinhalese, Tamil, Telugu, Ukrainian and Urdu. You can also check out newspapers, magazines and news sites in any of these languages by clicking
<http://vrl.tpl.toronto.on.ca>.

t-r-a-n-s-l-a-t-e.com: <http://www.t-r-a-n-s-l-a-t-e.com/>

Other

Project Gutenberg (puts out-of-copyright books online): <http://www.promo.net/pg/>

Settlement.org (great online tools for learning or improving English):
http://www.settlement.org/site/homepage/learn_english.asp



Government Information

Government Information

Municipal

General Information

Phone: 338-0338

Email: access_toronto@city.toronto.on.ca

Website: www.city.toronto.on.ca

Enterprise Toronto

North York Civic Centre

Head Office (North)

5100 Yonge Street

Toronto, On

M2n 5v7

Tel: (416) 395-7434

Fax: (416) 395-7444

Near Yonge & Sheppard. Next to the Ford Performing Arts Centre. Walk from the North York City Centre Subway.

Toronto City Hall

City Hall Office (Central)

100 Queen Street West

Toronto, ON

M5H 2N2

Tel: (416) 392-6646

Fax: (416) 392-1794

At Queen & Bay. Walk from the Queen St. Subway

Etobicoke Civic Centre (West)

399 The West Mall

Toronto, ON M9C 2Y2

Tel: (416) 394-8949

Fax: (416) 394-5537

At the corner of the West Mall and Burnhamthorpe Rd. Free parking.

Scarborough Civic Centre

(East)

150 Borough Drive

Toronto, ON

M1P 4N7

Tel: (416) 396-7169

Fax: (416) 396-5088

Next to the Scarborough Town Shopping Centre. Walk from the Scarborough Town RT Subway.

Information Available at Enterprise Toronto

Accounting Business
 Audio Programs
 Business Directories
 Business Incubators
 Business Plan Guides
 Business Trends
 Buying/Selling a Business
 Consulting Services
 Country Profiles
 Educational Training

Website: <http://www.enterprisetoronto.com> or <http://www.city.toronto.on.ca/business> (one-stop source of services and programs)

Toronto Economic Development
 General Contact Information:
 Phone: 395-7400
 Fax: 395-7431
 Website: <http://www.city.toronto.on.ca/business>
 Email: invest@city.toronto.on.ca

Business Improvement Areas:
 Ingrid Girdauskas
 Phone: 392-1134
 Fax: 392-1380

Employment Area Revitalization
 David Hessels
 Phone: 392-6837
 Fax: 392-1380

Regulations

Building Permits

Phone: 395-7515 (North York)
 Phone: 392-7522 (Toronto)
 Phone: 396-7303 (Scarborough)
 Phone: 394-8002 (Etobicoke)

Health Inspection (to ensure your establishment is in compliance with regulations regarding food preparation, water and sanitation facilities):

Toronto Health Department
 Phone: 395-7755 (North York)
 Phone: 392-7401 (Toronto)
 Phone: 396-7431 (Scarborough)
 Phone: 394-8272 (Etobicoke)

Licensing

Metropolitan Licensing Commission

Phone: 392-3046 (for information on overall municipal licensing and standards)

Phone: 392-3000 (for vehicular businesses)

Phone: 395-7412/7416 (for stationary, trade, food and other professional businesses)

Website: <http://toronto.com/E/V/TORON/0010/22/56/>

(To get information on business licensing, you may wish to consult the COBSC Website at :

<http://www.cbosc.org/ontario/bis/regulations.cfm>.)

Street Vending

Phone: 338-0338

Zoning By-Laws

Department of Buildings Zoning Unit

Phone: 395-7500 (North York)

Phone: 392-7522 (Toronto)

Phone: 396-7304 (Scarborough)

Phone: 394-8002 (Etobicoke)

Provincial

General Information

General Information on Provincial Government Services and Contact Information:

Phone: 326-1234

Website: <http://www.gov.on.ca>

Information Offices and Support Lines in Your Area:

<http://www.gov.on.ca/MBS/english/maps/gic/index.html>

General Business Information: http://www.ccr.gov.on.ca/mccr/english/business_info.htm

Listing of Ontario Government Sites: <http://www.gov.on.ca/MBS/english/government/index.html>

Ministry of Economic Development, Trade and Tourism Self Help Office:

George Brown College, Phone: 415-2370

Queen's Park, Phone: 325-6532

(Information on the Young Entrepreneurs program , sponsored by Economic Development, Trade and Tourism Self Help Office, can be found at <http://www.ontario-canada.com/yep>)

Ontario Government Directory:

Website: <http://www.pace.gov.on.ca/>

Ontario Region Crown Assets Development Corporation (sells crown assets)

Phone: (905) 795-5300 (regular hours); 973-6300 (after hours)

Fax: (905) 795-5315 or (905) 795-5295 (fax bids only)

Website: <http://crownassets.pwgsc.gc.ca/text/ont/ontario-e.htm>

Publications Ontario (largest distributor of Government of Ontario information)

Phone: 326-5300

Website: <http://www.publications.gov.on.ca>

Regulations

Building Code

Ministry of Municipal Affairs and Housing

Ontario Buildings Branch

Phone: 585-6666

URL: <http://www.mah.gov.on.ca/GTA/index-e.asp>

Business Permits

Ministry of Consumer and Commercial Relations

General Inquiry Unit

Phone: 326-8555

Website: <http://www.csbcr.org/ontario/bis/regulations.cfm>

(The Business Practices Act requires drug, forestry, motor vehicle, real estate, travel, daycare, bingo halls, liquor sales, gas stations and transportation businesses to have special permits.)

Employment Standards

Overview

Phone: 1-800-263-7965 (ask for a copy of Info-Tax document #7080)

Website: <http://www.gov.on.ca/LAB/es/ese.htm>

The Employment Standards Act: A Guide for Ontario Employers

Website: http://www.canadaone.com/ezine/nov99/ontario_employers/guide.html

Pollution Control

Ontario Ministry of the Environment and Energy

Public Information Centre

Phone: 325-4000

Website: <http://www.ene.gov.on.ca>

PST Vendor Permits

Enterprise Toronto (call to book an Ontario Business Connects Workstation)

Phone: 395-7434 (North York City Centre)

Phone: 392-6646 (Toronto City Hall)]

Phone: 394-8949 (Etobicoke Civic Centre)

Phone: 396-7169 (Scarborough Civic Centre)

Website: <http://www.enterprisetoronto.com>

Registration

Overview

Website: http://www.ccr.gov.on.ca/mccr/253a_3ea.htm

Sole Proprietorship Registration of a Name

Ministry of Consumer and Commercial Relations
Companies Branch
Phone: 314-8880

Articles of Incorporation

Corporate Services Section
Companies Branch
Ministry of Consumer and Commercial Relations
Phone: 314-0096

Co-operatives Registration

Financial Services Commission of Ontario
Credit Unions and Cooperatives
Services Branch
Phone: 326-1029

Technical Standards

Ontario Ministry of Consumer and commercial Relations
Technical Standards Division
Phone: 325-2000

Federal

General Information

General Information on Canadian Government Services and Contact Information:
Phone: 1-800-622-6232
Website: <http://www.canada.gc.ca>

Government of Canada Information Gateway: http://canada.gc.ca/main_e.html

Canada-Ontario Business Service Centre - COBSC

General COBSC Information:

Tel: (416) 954-4636 or 1-800 567-2345

Fax: (416) 954-8597 Info-FAX: (416) 954-8555 or 1-800-240-4192

E-mail: info@cobsc.org

Head Office (North)
 5100 Yonge Street
 Toronto, ON M2N 5V7
 Phone: (416) 395-7499
 Fax: (416) 395-7444
 Email: toronto@cobsc.org

(information gateway for Ontario business to access federal and provincial programs and services for business)

Contracts Canada (How to do business with the federal government):
<http://www.contractscanada.gc.ca/en/index.html>

Export Canada
 Phone: 1-888-811-1119 (ask for a copy of “Step-by-Step Guide to Exporting”)
 Website: <http://exportsource.gc.ca>

Federal Government Youth Initiatives: http://www.youth.gc.ca/empprograms/index_e.html

Indian and Northern Affairs Canada
 Market Access Directorate
 Phone: (819) 997-8383
 Fax: (819) 994-0445
 Website: <http://www.inac.gc.ca>

(provides information about the community economic development, export, opportunity fund, youth business and resource acquisition initiative programs directly targeted to First Nations Peoples)

Industry Canada (Guide to Government of Canada services and support for small business):
<http://strategis.ic.gc.ca/SSG/mi02983e.html>

Industry Canada Telephone Directory:
<http://napoleon.ic.gc.ca/corpapps/etdbob.nsf/people+by+name?openview>

Public Works and Government Services:
 Phone: 512-5500

Renouf Books (federal government bookstore)
 12 Adelaide Street West
 Toronto, Ontario M5H 1L6
 Phone: 363-3171
 Fax: 363-5963
 Website: <http://www.renoufbooks.com/store.html>

Self-Employment Assistance (SEA) Program
 Website: <http://www.sedi.org>

(provides training, counselling and monthly financial support for a total of 52 weeks for employment insurance claimants and is offered by a number of agencies within the city.)

Statistics Canada: <http://www.statcan.ca/start.html>

Regulations

Ministry of Consumer and Commercial Relations
 General Inquiry Unit
 Phone: 326-8555

(will be able to provide information regarding special licensing requirements which may be mandatory for certain sectors)

Drugs, Cosmetics, Medical Devices and Tobacco

Health Protection Branch
 Health Canada
 Drugs, Cosmetics, Medical Devices and Tobacco
 2301 Midland Avenue
 Scarborough, Ontario M1P 4R7
 Phone: 973-1600
 Website: <http://www.hc-sc.gc.ca>

Employee Deductions

Call Revenue Canada for a “Small Business Employers’ Kit” (contains all of the payroll deductions and ask for Info-FAX document #1099)
 Phone: 954-3500 (Toronto)
 973-5150 (Scarborough)
 221-9309 (North York)
 1-800-959-2221 (other areas)
 Website: <http://www.ccr-aadrc.gc.ca/menu/EmenuHSA.html>

You are required to comply with all employment regulations as outlined by Revenue Canada, the Employment Standards Act and the Occupational Health and Safety Acts, and (for over 10 employees) the Pay Equity Act. To register as an employer, you should request a “Small Business Employers’ Kit” which contains all of the payroll deductions: Canada Pension Plan (CPP), Unemployment Insurance Contributions (UIC), Workers’ Compensation Board (WCB), and Employee Income Tax Deductions.

Food

Canadian Food Inspection Agency
 Agriculture Canada
 Toronto East District
 2301 Midland Avenue
 Scarborough, Ontario M1P 4R7
 Phone: 973-1436

Canadian Food Inspection Agency
 Agriculture Canada
 Toronto West District
 23 Westmore Drive, Suite 406

Etobicoke, Ontario M9V 3Y7
Phone: 740-3007

Import/Export

Revenue Canada
Phone: 973-8022, 973-7577 or 1-800-461-9999 (importing)
Phone: 1-800-267-8376 (exporting)

Team Canada: 1-888-811-1119 (provides advice on exporting)

Packaging and Labelling

Industry Canada
Fair Business Protection Branch
5160 Yonge Street, Suite 800, P.O. Box 46
Toronto, Ontario M2N 6L9
Phone: 954-1405
Website: <http://www.competition.ic.gc.ca>

Product Safety

Health Canada
Product Safety Bureau
200 Town Centre Court, Suite 815
Scarborough, Ontario M1P 4X8
Phone: 973-4705

Health Canada
Product Safety Bureau
150 Main Street West, Room 530
Hamilton, Ontario L8P 1H8
Phone: 572-2845

Taxes

Revenue Canada Tax Services Offices

Toronto Centre Tax Services Office
1 Front Street West
Toronto, Ontario M5W 1A3

Toronto East Tax Services Office
200 Town Centre Court
Scarborough, Ontario M1P 4Y3

Toronto North Tax Services Office
Suite 1000, 5001 Yonge Street
North York, Ontario M2N 6R9

Toronto West Tax Services Office
77 City Centre Drive, P.O. Box 6000
Mississauga, Ontario L5A 4E9

Forms and Publications (905) 712-5813
Business Enquiries and Registrations: 1-800-959-5525
T.I.P.S. Automated Services: 1-800-267-6999
Call 24 hours a day, 7 days a week.
Website: <http://www.rc.gc.ca>

(Revenue Canada produces several documents of interest to CED initiatives. Call (905) 712-5813 and ask for their “Guide for Canadian Small Businesses” for an overview of tax requirements or their “Index to Revenue Canada Services” which describes their services in more detail.)

U.S.

Fedworld (gain access to thousands of U.S. government sites): <http://www.fedworld.gov>

Rural Empowerment Zone and Enterprise Community Program (an American program designed to afford communities real opportunities for growth and revitalization): <http://www.ezec.gov/>

U.K.

Guide to UK Government Websites: <http://www.official-uk.co.uk/>

UK Guide to United Kingdom government web sites: <http://www.official-uk.co.uk/>.



Internet-Related Information and Tools

Internet-Related Information and Tools

General

Ask Dr. Internet: <http://promo.net/drnet/>

CRCT's Basic Tutorials: http://www.crct.org/netres_frames.htm

Helptalk (free online computer help): <http://www.helptalk.net/windows/>

Missinformation (Internet advice for women – men are welcome too!): <http://missinformation.com/>

Patches for WordPerfect Users: For WordPerfect 8 users
<http://www.corel.com/support/ftp/site/pub/wordperfect/wpwin/8/cwps8.htm>. For previous WP versions, you can download <http://www.corel.com/support/downloads/index.htm>.

PC Webopaedia (provides definitions, resources and links relevant to anything you may encounter):
<http://www.webopedia.com/>.

Protonic (free technical support): <http://www.protonic.com>

VolNet (great information and technological freeware links): <http://www.ncf.ca/volnet/volnet.html.en>

WebReference (everything you want to know and more!): <http://www.webreference.com/>

Dictionaries of Internet Terms(from Community Toolbox site)

Full Circle's Dictionary of Online Interaction: <http://www.fullcirc.com/community/interactionterms.htm>

Matisse's Glossary of Internet Terms: <http://www.matisse.net/files/glossary.html>

NetLingo Online dictionary: <http://www.netlingo.com/>

NetDictionary: <http://www.netdictionary.com/html/index.html>

The Internet Dictionary of Mr. Bill's World: <http://www.oh-no.com/define.html>

Free Software (Freeware)

Free E-mail

American Express: <http://amexmail.com>

Eudora: <http://www.eudoramail.com/>

Hotmail: <http://www.hotmail.com>

Mail and News: <http://mailandnews.com>

Mail.com: <http://www.mail.com>

Yahoo: <http://mail.yahoo.com/>

Web Page Hosting Services (from Community Toolbox site)

Angelfire (create your own web page free): www.angelfire.com

Free Webspaces: <http://www.freewebspace.net/guide/organization.shtml>

Geocities: <http://www.geocities.com/>

Ostriches On Line: <http://www.achiever.com/design/freehmpg.html>

Tripod: <http://www.tripod.com/>

WeCareToo: <http://www.wecaretoo.com/>

Xoom: <http://xoom.com/home/>

Webmaster Goodies

(Building your own page? Take advantage of such freebies as backgrounds, banners, clipart, sound files, jokes, daily cartoons, hit counters, online discussion rooms, free mail offers, search engine submission, online hard drives, guestbooks, e-commerce, guestbooks and more!)

Apps.com (over 10,000 web applications, most of which are free): <http://www.apps.com/>

Bobby Report (does your Website pass muster? Ask Bobby!): <http://www.cast.org/bobby>

Bravenet: <http://www.bravenet.com/>

The CGI Resource Index (all kinds of free programs and scripts): http://www.cgi-resources.com/Programs_and_Scripts/

eXTReMe Tracking (track web statistics on your Website): <http://www.extreme-dm.com/>

Free Backgrounds: <http://www.free-backgrounds.com/>

Graphxsl: <http://www.graphxisle.com/>

Homepage Tools: <http://www.homepagetools.com/>

IBM (16 tips on creating effective FAQs): <http://www-106.ibm.com/developerworks/usability/library/us-faq/>

Internetseer (Website monitoring service): <http://www.internetseer.com/>

Jim World: <http://www.virtualpromote.com/>

Multimedia Production Tools: <http://www.multimedialibrary.com/Diana/Examples/WebResources.html>

Really Big: <http://www.reallybig.com>

StyleBank (see how your web page will look in a variety of styles and colours):
<http://www.stylebank.f2s.com>

Techsoup (just like its name suggests, this has everything from tech soup to tech nuts):
<http://www.techsoup.org/>

Useit.com: (site usability): <http://www.useit.com/alertbox/20010805.html>

Webreview: (usability on a shoestring):
http://www.webreview.com/2001/08_03/strategists/index02.shtml

Website 101 (you name it; they've got it!): <http://www.Website101.com/>

Webtrends (track web statistics for your site): http://www.webtrends.com/site_download

ZDNet (free newsletters, downloads and other technogeek paraphernalia): <http://www.zdnet.com/>

Miscellaneous Freeware

Angelfire (free animated images and other cool downloads): <http://animationfactory.angelfire.com/>

Atomica.com (provides dictionary definitions and weblinks to any word you need to look up):
<http://www.atomica.com>

Beseen (free chat room, customer hit counter, bulletin board, gues book, poll quizlet and more):
<http://www.beseen.com/chat/index.html>

Dave Central Shareware Archive: <http://www.davecentral.com/>

e-base (database specially designed for nonprofit organizations): <http://www.ebase.org>

HandsOnline (free internet access): http://handsonline.net/canada_internet/

Hyperoffice (free office suite with everything, well almost everything, you get in any office package):
<http://www.hyperoffice.com/external/#>

ICQ (instant messaging, other resources): <http://www.icq.com>

MicroSoft Netmeeting (offers multi-point data conferencing, text chat, whiteboard, file transfer and point-to-point audio and video): <http://www.microsoft.com/windows/netmeeting/default.asp>

Npower's Tech Surveyor Tool (collect data and generate a wide range of reports about the state of your technology and tech skill-sets): <http://www.npower.org/techsurveyor/>

Packword (compresses large documents so you can send them to those with limited-size email accounts): <http://www.packword.com>

SmartClicks (show your banner ad on SmartClicks network and for every two banners shown on your site, one of your banners is shown on someone else's site for free): <http://www.looksmartclicks.com/>

Software 602 (amazing word processor/spreadsheet/graphic editor): <http://www.software602.com/products/pcs/>

Topcities (split large files to backup on floppies or add on): <http://topcities.com/computers/jfchua/fc32.htm>

Tucows Free Downloads: <http://www.tucows.com/>

Whalemail (web-based file transfer service which can send up to 75 MB quickly): <http://www.whalemail.com>.

Workz (a metasite for freeware and information): <http://www.workz.com/content/6.asp>

HTML Guides (mostly from Community Toolbox site)

Adam's Advanced HTML Guide: <http://www.geocities.com/SiliconValley/Orchard/5212/>

Crash Course in HTML: <http://www.w3-tech.com/crash/HTMLMenu.html>

DJ Quad's Ultimate HTML Site: <http://www.quadzilla.com/>

NCSA's Beginner's Guide to HTML: <http://www.ncsa.uiuc.edu/General/Internet/WWW/HTMLPrimer.html>

The Bare Bones Guide to HTML: <http://werbach.com/barebones/>

The HTML Writers Guild: <http://www.hwg.org/>

Usability.gov: <http://www.usability.gov/>

Search Tools

Basic Search Tools

Abuzz (ask New York Times online readers a question): <http://www.abuzz.com/>

All-in-One: <http://www.allonesearch.com/>

All The Web: <http://www.alltheweb.com/>

Canada's Parliament (political biographies): <http://www.parl.gc.ca/common/index.asp?Language=E>

Dmoz (uses subtree trees to narrow the subject down): <http://dmoz.org>

Google (allows search in 24 languages): <http://www.google.com>

Government Electronic Directory Services (locate government employees): <http://direct.srv.gc.ca/cgi-bin/direct500/HE>

Human Resources Development Canada Literature Search Engine (35,000 references; links to 500 full text online documents):

<http://olt-bta.hrdc-drhc.gc.ca/cgi-bin/starfinder/0?path=lit.txt&id=webber+pass=anon+ok=ok>

Library Technology Alliance (searches over 97,000 periodical entries): <http://www.periodicals.net/>

LibrarySpot (everyone should have this comprehensive site bookmarked): <http://www.libraryspot.com/>

Moreover News Service (access to information from the widest number of online sources):

<http://www.moreover.com/cgi-local/page?o=portal>

NorthernLights (uses a collection of folders to help you narrow your search):

<http://www.northernlight.com/>

Nueva School's Advice Engine (helps you choose the best search engine for your needs):

<http://nuevaschool.org/~debbie/library/research/adviceengine.html>

Parliament Search Engine: <http://www.clc-ctc.ca/action/wup.html>

Email Search Tools

MESA (searches several email directories simultaneously): <http://mesa.rrzn.uni-hannover.de/>

Reverse Email Search: <http://www.iaf.net/>

Who Where Email Search: <http://www.whowhere.lycos.com/Email>

Yahoo Email Search:

<http://people.yahoo.com/py/psAdvSearch.py?Pyt=Tps&FirstName=&LastName=&Domain=&City=&State=&YY=194521>

Search Engines: Adding Your Site (from Community Toolbox site)

AltaVista: <http://www.altavista.com/av/content/addurl.htm>

AOL NetFind: <http://www.aol.com/netfind/info/addyoursite.html>

Excite: <http://www.excite.com/Info/listing.html>

HotBot: <http://www.hotbot.com/addurl.asp>

InfoSeek: <http://infoseek.go.com/AddUrl?pg=SubmitUrl.html>

LookSmart: <http://www.looksmart.com/aboutus/partners/subsite.html>

Lycos: <http://www.lycos.com/addasite.html>

Magellan: http://magellan.excite.com/info/add_url/

NetGuide: <http://www.netguide.com/aboutus/aboutreviews.html>

Northern Light: http://www.northernlight.com/docs/regurl_help.html

Snap!: <http://www.snap.com/maina/help/item/0,11,-8450,00.html>

Submit-It: <http://www.submit-it.com>

WebCrawler: http://www.webcrawler.com/info/add_url/

Yahoo!: <http://docs.yahoo.com/info/suggest/>

Searching for Online Discussion Groups

Charity Village: <http://www.charityvillage.com/charityvillage/stand.html>

Discussion Lists (access to over 1,000 lists in a directory format): <http://DiscussionLists.com/>

Forum One (can search more than 180,000 web-based discussion groups): <http://www.forumone.com/>

Liszt (find newsgroups you're interested in): <http://www.topica.com/>

Lsoft (official catalogue of over 50,000 public Listserv lists): <http://www.lsoft.com/catalist.html>

Publicly Accessible Mailing Lists: http://www.neosoft.com/cgi-bin/paml_search/

Tile-Net (lets you see what's available on discussion and information lists, usenet newsgroups and FTP sites): <http://www.tile.net/>

Topica.com (start or find a newsgroup or email list): <http://www.topica.com/>

Virtual Volunteering Project (list of discussion groups for nonprofits involving volunteers): <http://www.serviceleader.org/vv/vonline3.html>

Webgator (overview of newsgroups and mailing lists): <http://www.webgator.org/>

Yahoo: <http://www.yahoogle.com/>

Web Search Tutorials

Internet Public Library (great overview): <http://www.ipl.org/ref/websearching.html>

Modular Web Teaching Pyramid (walk through tutorials): <http://www2.widener.edu/Wolfgram-Memorial-Library/pyramid.htm>

University of Berkeley (a tutorial by librarians):
<http://www.lib.berkeley.edu/TeachingLib/Guides/Internet/FindInfo.html>

Ithaca University (guide to critical thinking about Websites):
<http://www.ithaca.edu/library/Training/hott.html>

Search Engine Showdown (user's guide to web searching): <http://searchengineshowdown.com/>

Bare Bones 101 (very basic web search tutorial): <http://www.sc.edu/beaufort/library/bones.html>

Doing Online "Lit Searches": <http://kspope.com/litsearch.shtml>

Web Page Design (mostly from Community Toolbox site)

All Things Web (find out what makes a Website accessible and useful): <http://www.pantos.org/atw/>

Bignose Bird: <http://bignosebird.com/>

Creative Good's Help Columns: <http://www.creativegood.com/help/index.html>

Designing More Usable Websites: <http://trace.wisc.edu/world/web/>

Help Desk at Canlink.com: <http://web.canlink.com/helpdesk/>

HTML Tutorials for the Compete Idiot:
<http://www.geocities.com/SiliconValley/Campus/1924/index.html>

IBM's Web Design Guidelines: http://www.ibm.com/ibm/hci/guidelines/web/web_design.html

Information Architecture for the World Wide Web: <http://www.oreilly.com/catalog/infotecture/desc.html>

Internet Technical Group: <http://www.sandia.gov/itg/>

UCLA-DCA World Wide Web Accessibility Page: <http://www.dcp.ucla.edu/resources/accessibility.htm>

Web Directory: Designing Accessible Web Pages: <http://nadc.ucla.edu/dawpi.htm>

Webmonkey: <http://www.hotwired.com/webmonkey/>

WebProfession: The Official Ezine of the International Webmasters Association:
<http://www.webprofession.com>

World Wide Web Consortium Access Guidelines: <http://www.w3.org/>

Yale's Web Style Guide: <http://info.med.yale.edu/caim/manual/contents.html>

Website Creation

Government of Canada Internet Guide (excellent advice for planning a Website):
<http://infoservice.gc.ca/programs/guide/>

Volunteer Action Online (learn how to move your group online):
<http://www.gov.on.ca/mczcr/english/citdiv/voluntar/mygo.htm>.

Yale University (a non-technical guide to creating a web site): <http://info.med.yale.edu/caim/manual/>

Writing Online

Coyote (the ins and outs of email newsletters): <http://www.coyotecom.com/enews.html>.

Industry Standard on How to Write for the Web:
<http://www.thestandard.com/article/display/0,1151,19842,00.html>.

Scientific American (find out what's next in web content):
<http://www.sciam.com/2001/0501issue/0501berners-lee.html>

TechRocks (writing effective action alerts):
<http://www.techsoup.org/articlepage.cfm?articleid=307&topicid=5>

Other

Benton (designing and funding an effective communications technology strategy):
<http://www.benton.org/Practice/TA/communitytoolkit.html>

CharityVillage (make telecommuting work effectively in your organization):
<http://www.charityvillage.com/charityvillage/research/rtech.html>

Coyote (technology tip sheets): <http://www.coyotecom.com>

DeepWeb (the Deep Web includes 500 times the content of the World Wide Web which the following links describe in more detail): <http://www.thestandard.com/article/0,1902,18134,00.html>,
<http://www.completeplanet.com/tutorials/deepweb/summary03.asp> and
<http://www.nytimes.com/2001/01/25/technology/25SEAR.html>.

Digital Dividend (devoted to creative approaches to the digital divide): <http://www.digitaldividend.org/>

FirstMonday (overview on remote meeting technologies):
http://www.firstmonday.org/issues/current_issue/ruhleder/index.html

Internet Scambusters (#1 online publication on Internet fraud): <http://www.scambusters.org>

No Wonder! (technical support for a number of different packages): <http://www.nowonder.com>

NonProfit Online News (focuses on how technology can help nonprofits): <http://www.gilbert.org/news/>

Non-Profit Times (what you should know before compiling a database for your organization):
<http://www.nptimes.com/May01/sr.htm>.

Win-Tap (mailing list for female tekkies working with nonprofits):
<http://www.mnforum.org/mailman/listinfo/win-tap>

Discussion Groups/Listserve related to Nonprofits and Technology

Afro-Techies (targeted at technophile females of African descent): To subscribe, send a message to Afro-Techies-request@persephone.Hampshire.Edu with the word “subscribe” in the subject line.

CharitySoft Online Discussion (for exchanging ideas about the way charities use software and the internet)

Two methods to subscribe:

1. Send e-mail to listserv@CharityChannel.com with *SUBSCRIBE CharitySoft YourFirstname Yourlastname* as the message. Leave the subject line blank.
2. Visit the CharityChannel web site at CharityChannel.com/forums and click on the subscription information for CharitySoft.



Job and Training-Related Sites

Job and Training-Related Sites

Metasites

OneStep's Resource Library (online searchable database of information about community-based employment and training): <http://www.onestep.on.ca/resource/intro.cfm>

Ontario WorkInfo Net (Ontario's largest source of work-related resources):
<http://www.on.workinfolnet.ca>

PossibilitiesProject.com (one of the best employment sites you'll find!):
<http://www.possibilitiesproject.com>

Job Posting Websites

Actijob.com: <http://www.actijob.com/actijob/W/I/SB.max?S=1&L=En>

All Canadian Jobs: <http://www.allcanadianjobs.com>

Canada Career Consortium: http://www.careerccc.org/office/about_e.shtm

CanadaJobs.Com: <http://www.canadajobs.com>

Canada WorkInfoNet: <http://www.workinfolnet.ca>

Canadian Careers: <http://www.canadiancareers.com/>

Canadian Jobs Catalogue: <http://www.kenevacorp.mb.ca/>

Career Internetworking: <http://www.careerkey.com>

Career Mosaic: <http://canada.careermosaic.com>

Career Span: <http://www.careerspan.com/>

CharityVillage: <http://www.charityvillage.com/charityvillage/career.html>

City of Toronto: <http://www.city.toronto.on.ca/employment/index.htm>

Go Jobs: <http://www.gojobs.gov.on.ca/mbs/gojobs/gojobs/nsf/Gojobshome>

Hotjobs Canada: <http://www.hotjobs.ca/>

Human Resources Development Canada (HRDC – main site for Toronto):
<http://www.toronto-hrhc.sto.org>

Job Bank (Human Resources Development Canada): <http://jb-ge.hrhc-drhc.gc.ca>

Job Bus Canada: <http://www.jobbus.com>

Jobs: <http://jobs.gc.ca>

Jobsearch Monster: <http://jobsearch.monster.ca/>

Jobseekers Onsite Ontario: <http://www.epi.ca/ontario/links.htm>

Jobs-GTA: <http://www.jobs-gta.sto.org/search/en/index.html>

LabourLink (employment agency providing workers with short or long term work):
<http://www.dixonhall.on.ca/labourlink>

Monster Board Canada: <http://www.monster.ca>

Netjobs: <http://www.netjobs.com>

Public Service Employees Network: <http://www.pse-net.com/joblistings/joblistingCan.htm>

Recruiters Online Network: <http://www.ipa.com>

Skills for Change (where employers can browse client resumes):
<http://www.skillsforchange.org/jobready/>

Sun Classified: <http://www.canoe.ca/Classified>

Swatjobs: <http://swatjobs.com/>

Talent Gallery (jobs in the cultural industry): <http://talent.culturalhrc.ca>

Wanted Jobs (scans 120 job publications): <http://caworkinfontet.wantedjobs.com/>

Workinculture: <http://www.workinculture.on.ca/>

Workopolis (Globe & Mail and Toronto Star joint careers Website): <http://www.workopolis.com>

Work Search: <http://worksearch.gc.ca>

York University (jobs at York University): <http://www.yorku.ca/hr/>

Job/Career Related Tools

ACTEW (online discussions, downloadable publications, interactive events, news and resources):
<http://www.actew.web.net/>

ACTEW's "Looking for Training?" Directory (comprehensive database of ACTEW and ONESTEP members' programs and services): <http://www.actew.org/lft>.

BioCom (for data about self analysis, career planning and the job hunt): <http://www.bio.com/hr/search/>

Campus Worklink (wide range of tools and services): <http://www.campusworklink.com/>

Canada WorkInfoNet: <http://www.workinfonet.ca>

CapNet (great resource to help you explore self employment): <http://www.exploreselfemploy.ca>

CapNet (offers interactive training materials and online discussions related to self employment training programs): <http://sedi.org/capnet/>

CareerBuilder: <http://www.careerbuilder.com/index.cfm>

Career City: <http://www.careercity.com/>

Career Gateway: <http://www.edu.gov.on.ca/eng/career/jsearch.html>

Career Internetworking: <http://www.careerkey.com>

CharityVillage: <http://www.charityvillage.com/charityvillage/career.html>

Electronic Labour Exchange: <http://ele-spe.hrdc-drhc.gc.ca/ele-html/about.html#what>

Human Dynamics (for information on self and career assessment tools and tests):
<http://www.human-dynamics.com/pages/assessment.html>

Human Resources Development Canada (HRDC – Main site for Toronto):
<http://www.toronto-hrhc.sto.org>

HRDC Youth Outlooks Kit (career and education planning products): <http://www.jobfutures.ca/>

Interactive Training Inventory: <http://www.trainingiti.com>

Job Hunter's Bible (from the author of "What Colour is Your Parachute?"):
<http://www.jobhuntersbible.com/>

JVS of Greater Toronto: <http://www.jvstoronto.org/>

Monster Board Canada: <http://www.monster.ca>

OneStep (community-based training news): <http://www.onestep.on.ca/>

OneStep (provides ways to improve employability skills):
<http://www.onestep.on.ca/resource/files/esp2000.pdf>

Possibilities Project (list of Toronto-area employment resource centres and information and referral services locations): <http://fly.web.ca/possibilities/>

Possibilities Project (job finding clubs): <http://www.possibilitiesproject.com/resources/jfc.html>

Possibilities Project (list of Human Resource Centres in Toronto/York Region):
<http://www.possibilitiesproject.com/resources/hrcc.html>

Possibilities Project (employment assessment centres):

<http://www.possibilitiesproject.com/resources/eas.html>

Public Library's Tutorial, "The Internet and Your Job Search": <http://careerbookmarks.tpl.toronto.on.ca>

Riley Guide: <http://www.dbm.com/jobguide>

Shortcuts to Career Development Resources for Girls and Women (pdf file from ACTEW):

<http://www.actew.org/about/pubs.html>.

Skills for Change (links to 20 employment agencies):

http://www.settlement.org/site/homepage/faq_agencies.asp

Skills for Change (information on apprenticeship and accreditation for trades):

<http://www.skillsforchange.org/temp/web2/index.html>

Skills for Change Newsletter (offers training to newcomers): <http://www.skillsforchange.org/newsletter>

Swatjobs: <http://swatjobs.com/>

The Toronto Consortium of Employment Services for Persons with Disabilities (from Possibilities Project): <http://www.possibilitiesproject.com/resources/disabl1.html>

University of Waterloo (for data about self analysis, career planning and the job hunt):

<http://www.adm.uwaterloo.ca/infocecs/CRC/manual-home.html>

Workink (advocates for equitable and meaningful employment of people with disabilities):

<http://www.workink.com/>

Workopolis (Globe & Mail and Toronto Star joint careers Website): <http://www.workopolis.com>

Work Search: <http://worksearch.gc.ca>

Workwaves (Toronto's Advertised Jobs Market): <http://www.workwaves.com>

Publications

Your nearest library should have the following publications or will be able to get them for you.

Campbell, Colin. Where the Jobs are: Career Survival for Canadians in the new Global Economy. 1997

Career Directory. Annual

Feather, Frank. Canada's Best Careers Guide. 1997.

Job Futures. 1996.

National Occupational Classification. 1994

Occupational Outlook Handbook. Annual

OISE Guidance Centre Occupational Information. 1994

Ontario Job Futures. 1997

Toronto Region Top Employers Guide. Bi-annual.

On-Site Workshops

COSTI “Yes I Can” Workshops (700 Caledonia Road)

Workshops on self assessment and business idea evaluation, business start-up, developing a business plan, market research, operating your business, the financials of your business and marketing your business. Call Faye Matthew at 789-7925 to register.

Enterprise Toronto

Contact Enterprise Toronto at 395-7434 for the office nearest you and find out what their schedule is for the following seminars, many of which are free.

How to Start a Small Business
 Marketing for Profit & Growth
 Record Keeping and Tax Planning Made Easy
 Marketing on the Internet
 E-Commerce
 Advertising on a Shoestring Budget
 How to Prepare a Winning Business Plan
 Cash Flow Management
 Professional Selling and Prospecting Skills
 The Business Benefits of ISO 9000
 Winning Retailing Strategies
 Understanding the GST & PST
 Starting an Export Business
 Excellence in Customer Service
 Street Smart Market Research
 Fortunes in Franchising
 Starting a Home Based Business
 Innovative Financing Strategies

Possibilities Project Job Search Workshops (free job search workshops at a wide number of locations):
<http://www.possibilitiesproject.com/resources/jsw.html>

Riverdale Community Business Centre (742 Queen Street West)

Riverdale has a number of business-related workshops held every Thursday night. Call 462-0496 for more information.

Skills for Change

See more than 40 programs and classes offered at minimal cost by Skills for Change at <http://www.skillsforchange.org/courses/index.html>

Toronto Libraries

Toronto has a vast resource of libraries that offer not only information but workshops on a number of topics, all free of charge. Contact either the Toronto Reference Library or your neighbourhood library and find out what they have to offer.

University of Toronto FREE U

The University of Toronto Free U offers free courses on a number of topics. Click on <http://www.utoronto.ca/acc/freeu/> for more information.

Women's Enterprise & Resource Centre
7 Vulcan Street (Martin Grove, North of Dixon)

The Women's Enterprise & Resource Centre has a number of free workshops on topics related to business and technology. Call 246-1660 to find out more.

Online Workshop

Free-Ed Net (wonderful opportunity to access courses from a wide range of fields in business, humanities technology and medicine): <http://www.free-ed.net/catalog.htm>

Free Management Library: http://www.mapnp.org/library/gen_rsrc/gen_rsrc.htm

FreeSkills (over 200 courses, most of them dealing with computer-related topics): <http://www.freeskills.com>

MIT (in the next 10 years MIT will be offering all of its courses online at no charge. Find out more!): <http://www.wired.com/news/culture/0,1284,42829,00.html?tw=wn2001-04-20>

Online Business Advantage: Free Online Business Advice: <http://www.onlinebusadv.com/>

Young Entrepreneurs Program (provides training and some funding to youth): <http://www.ontario-canada.com/yep>.

Discussion Groups/Listservs related to Training

News-Nouvelles-TFL (public email list which contains information about training): To subscribe, send a message "subscribe News-Nouvelles-TFL YourName" to listserv@yorku.ca, leaving the subject line blank.

Workplace Education Collaborative List (WEC-L): To subscribe, send an email message to majordomo@intac.com. Skip the message headers. In the body of the message type, "subscribe wec-l".



Research Papers

Research Papers

General

Baskerville's Action Research Tutorial: http://cis.gsu.edu/%7Erbaskerv/CAIS_2_19/CAIS_2_19.html

Diversity

A Key to Multiculturalism, Citizenship, and the Knowledge Society (Engage! Interact looks at open source learning): <http://www.engage.nu/interact/oslpaper.html>

Canada's Creeping Apartheid (Centre for Social Justice links income gap with racism): <http://www.socialjustice.org>

Ethno-Racial Inequality in Toronto – Analysis of the 1996 Census (Ornstein report looked at the socio-economic situation of 89 ethno-racial groups in Toronto): http://www.settlement.org/site/homepage/ornstein_report.asp

Is Toronto the most culturally diverse city in the world? (Skills for Change says Canadian Geographic puts forward a convincing case): http://www.skillsforchange.org/statistics/canadian_geographic/the_world_in_one_city.htm

Social Entrepreneurship

The Contribution of Human and Social Capital to Sustained Economic Growth and Well-Being (from the HRDC-OECD symposium which generated a number of papers on the topic): <http://www.hrdc-drhc.gc.ca/stratpol/arb/conferences/oecd/papers.shtml>

Social Return on Investment (extensive Roberts Enterprise Development Fund paper which explains the methodology behind the quantification of the Social Return on Investment): <http://www.redf.org/>

Social Purpose Enterprises and Venture Philanthropy in the New Millennium (in-depth Roberts Enterprise Development Fund exploration of social purpose enterprises): http://www.redf.org/pub_boxset.htm

New Social Entrepreneurs: The Success, Challenge, and Lessons of Non-Profit Enterprise Creation (although produced in 1996 by Roberts Enterprise Development Fund, still extremely useful look at social entrepreneurship): http://www.redf.org/pub_nse.htm

Technology

The Face of the Web (Ipsos-Reid's survey of current and potential global use): http://www.angusreid.com/services/p_telecm.cfm

The Use of IT in Non-Profit Making Organisations (Tate Bramald's study on the use of IT in U.K. NPOs): <http://www.tateb.co.uk/site3/nfp/NfPindex.htm>

Impact of Information Technology on Civil Society (several papers from research forum):
http://www.independentsector.org/programs/research/2001SRF_highlights.html

Infodrome (Dutch think tank exploring the impact of IT on society and what role government should play): http://www.infodrome.nl/english/missie_eng.html

From Access to Outcome: the Morino Report (focus on outcomes is critical in addressing digital divide):
<http://www.morino.org/divides/report2.htm>

Surveying the Digital Future (A UCLA report looking at the social, political and economic effects of the Internet on society): <http://www.benton.org/Practice/Features/uclareport.html>

Virtual Promise (UK's Third Sector explores the current state of nonprofit Internet use in UK):
<http://www.virtualpromise.net/>

Other

Adult Education and Training (StatsCan looks at development of adult education and training in Canada during the last decade and factors contributing to recent trends):
<http://www.statcan.ca/english/freepub/81-586-XIE/free.htm>

Food Insecurity in Canadian Households (Statcan report):
<http://www.statcan.ca:80/Daily/English/010815/d010815a.htm>

IBM Research (excellent paper on the collaborative creation of knowledge):
<http://www.research.ibm.com/knowsoc/whitepaper.html>

International Healthy City Conference Papers (World Health Organization sponsored this conference which spawned over 100 papers on healthy cities): <http://www.who.dk/healthy-cities/athens.htm>

Income Inequality and Mortality in Canada and the United States (Nancy Ross from Statistics Canada explains how wealthy means healthy in North America):
<http://www.pitt.edu/~super1/lecture/lec1951/index.htm>

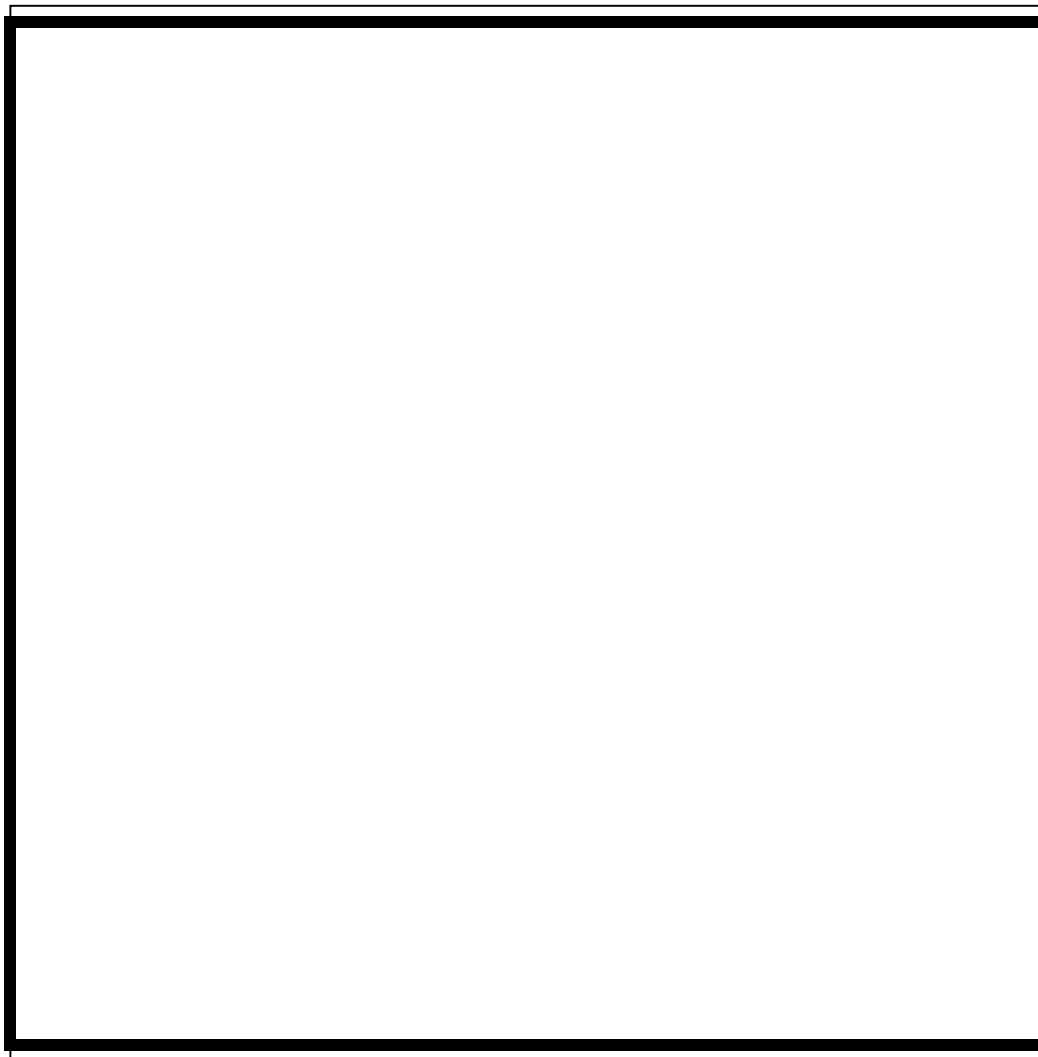
National Survey of Giving, Volunteering and Participating: <http://www.nsgvp.org/n-f19-on.htm>

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Tell us what you know that we missed!



Then send your comments to The Toronto CED Learning Network.

By Fax: (416) 351-0107
By Email: cednetwork@cspc.toronto.on.ca
By Surface Mail: 2 Carlton Street, Suite 10001
Toronto, Ontario M5B 1J3

OR

Call Terry Baker at (416) 351-0095, X250.

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